



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor
MANDY COHEN, MD, MPH • Secretary
MARK T. BENTON • Assistant Secretary for Public Health
Division of Public Health

Dear CDSA Families,

We hope you and your family are staying healthy and well.

We wanted to provide you updates about program changes that have occurred since our previous memo dated March 30, 2020. We wanted to update you with how the North Carolina Infant-Toddler Program is responding to the coronavirus (COVID-19) pandemic and plans to continue to support your family through this unsettling time.

For the safety of you and your family, as well as our staff and providers, the North Carolina Infant-Toddler Program (ITP) will continue to suspend face-to-face services until further notice. We will be monitoring the pandemic and using data and information from our national and state experts to inform when we resume face to face services. Although the suspension remains in place, we are dedicated to finding other ways to continue providing the needed supports and services to you and your child.

Additionally, there have been temporary payment rate increases for many ITP services during this time. If this increase creates a burden for your family, please contact your EISC as we have a hardship process that we can utilize, including payment plans, to assist your family during this time.

If you have any questions or need a helping hand, please reach out to your Early Intervention Service Coordinator. We will be here for you through this challenging time. And together, we will help your child develop and learn.

Sincerely,

A handwritten signature in cursive script that reads "Sharon E. Loza".

Sharon E. Loza, MEd, MA
Early Intervention Branch Head/Part C Coordinator
Division of Public Health, Women's and Children's Health Section
N.C. Department of Health and Human Services



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Early Intervention Branch

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