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| **State Consumer & Family Advisory Committee**  **AGENDA\***  **Wednesday, November 9, 2022, | Time: 9:00 – 2:45 p.m.**  **HYBRID MEETING** | | | | |
| **Location:**  306 N. Wilmington St,  Bath Building, CR 107  Raleigh, NC 27699-3001 | | | **Join Link:** [Click here to join](https://ncgov.webex.com/ncgov/j.php?MTID=m3c5bb5efe41f766d179f5d125894daca)  **Dial-In:** 415-655-0003 or 904-900-2303  **Access Code:** 2433 556 2669  **Password:** UjgCMrdM337 | |
| **Contact:** Stacey Harward | **Email:** [Stacey.Harward@dhhs.nc.gov](mailto:Stacey.Harward@dhhs.nc.gov) | | | **Phone:** 919-604-6027 |
| 9:00 - 9:05 a.m. | | **Welcome/Roll Call**  April DeSelms  Bob Crayton | | |
| 9:05 - 9:10 a.m. | | **Approval of Agenda and Minutes**  April DeSelms  Bob Crayton | | |
| 9:10 - 9:20 a.m. | | **Public Comment**  Public Comment Link: <https://forms.office.com/g/NLzm1gckte> | | |
| 9:20 – 10:00 a.m. | | **Telehealth Services 2021**  Jenifer Bowman  Sydney Hyman | | |
| 10:00 – 10:30 a.m. | | **Division updates**  Deputy Secretary Mark Benton | | |
| 10:30 – 11:00 a.m. | | **DHB Update**  Deb Goda, Associate Director, Behavioral Health and IDD  NC Medicaid, Division of Health Benefits | | |
| 11:00 - 12:00 p.m. | | **Holding an Effective Meeting**  Suzanne Thompson | | |
| 12:00 - 1:00 p.m. | | **LUNCH** | | |
| 1:00 - 2:00 p.m. | | **SCFAC Work**   1. SCFAC will develop and produce a sub-committee meeting calendar 2. Review / Follow up on past request | | |
| 2:00 - 2:30 p.m. | | **Introduction of New Staff**  Ann Marie Webb | | |
| 2:30 - 2:40 p.m. | | **Review Action Items** | | |
| 2:45 p.m. | | **Adjournment** | | |
| ***\*Agenda subject to change without notice*** | | | | |

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