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| COUNTY | PROVIDER TYPE | OMBUDSMAN CONTACT |
| Alamance | **Adult Care Homes & Nursing Homes** | **Miranda Taylor; Office: (336) 904-0300 ext. 2012; mtaylor@ptrc.org** |
| Alexander | **Adult Care Homes & Nursing Homes** | **Christina Franklin; Office: (828) 485-4213; christina.franklin@wpcog.org** |
| Alleghany | **Adult Care Homes & Nursing Homes** | **Stevie Welborn; Office: (828) 265-5434 ext. 126; swelborn@hccog.org** |
| Anson | **Adult Care Homes & Nursing Homes** | **Rachel Kiel; Office: (704) 348-2739; rkiel@centralina.org** |
| Ashe | **Adult Care Homes & Nursing Homes** | **Stevie Welborn; Office: (828) 265-5434 ext. 126; swelborn@hccog.org** |
| Avery | **Adult Care Homes & Nursing Homes** | **Stevie Welborn; Office: (828) 265-5434 ext. 126; swelborn@hccog.org** |
| Beaufort | **Adult Care Homes & Nursing Homes** | **Laura Jett; Office: (252) 974-1838; ljett@mideastcom.org** |
| Bertie | **Adult Care Homes & Nursing Homes** | **Laura Jett; Office: (252) 974-1838; ljett@mideastcom.org** |
| Bladen | **Adult Care Homes & Nursing Homes** | **State Office: 919-855-3433 or 919-855-3426** |
| Brunswick | **Adult Care Homes & Nursing Homes** | **Jeff Brunsink; Office: 910-274-0344 Cell: 910-444-8198; jbrunsink@capefearcog.org** |
| Buncombe | **Adult Care Homes & Nursing Homes** | **Split between Donna Thomason & Donna Case; Main Line: (828) 251-6622** |
| Burke | **Adult Care Homes & Nursing Homes** | **Christina Franklin; Office: (828) 485-4213; christina.franklin@wpcog.org** |
| Cabarrus | **Adult Care Homes & Nursing Homes** | **Rachel Kiel; Office: (704) 348-2739; rkiel@centralina.org** |
| Caldwell | **Adult Care Homes & Nursing Homes** | **Michael Layza; Office: 828-485-4271; michael.layza@wpcog.org** |
| Camden | **Adult Care Homes & Nursing Homes** | **Melissa Hines; Office: (252) 404-7086; mhines@accog.org** |
| Carteret | **Adult Care Homes & Nursing Homes** | **Angelia Pridgen; Office: (252) 638-3185 ext. 3007; apridgen@eccog.org** |
| Caswell | **Adult Care Homes & Nursing Homes** | **Kim Johnson; Office: (336) 904-0300 ext. 2014; kjohnson@ptrc.org** |
| Catawba | **Adult Care Homes & Nursing Homes** | **Christina Franklin; Office: (828) 485-4213; christina.franklin@wpcog.org** |
| Chatham | **Adult Care Homes & Nursing Homes** | **Autumn Cox; Office: (919) 558-9401; acox@centralpinesnc.gov** |
| Cherokee | **Adult Care Homes & Nursing Homes** | **Anna Rogers; Office: (828) 586-1962 ext. 223; anna@regiona.org** |
| Chowan | **Adult Care Homes & Nursing Homes** | **Melissa Hines; Office: (252) 404-7086; mhines@accog.org** |
| Clay | **Adult Care Homes & Nursing Homes** | **Anna Rogers; Office: (828) 586-1962 ext. 223; anna@regiona.org** |
| Cleveland | **Adult Care Homes & Nursing Homes** | **Mandy Johnson; Office: (828) 351-2328; mjohnson@foothillsregion.org** |
| Columbus | **Adult Care Homes** | **Jeff Brunsink; Office: 910-274-0344 Cell: 910-444-8198; jbrunsink@capefearcog.org** |
| Columbus | **Nursing Homes** | **Holli Blackwelder; Office: 910-274-0350; Cell: 910-444-8485 hblackwelder@capefearcog.org** |
| Craven | **Adult Care Homes** | **Angelia Pridgen; Office: (252) 638-3185 ext. 3007; apridgen@eccog.org** |
| Craven | **Nursing Homes** | **Lauren Latshaw; Office: (252) 638-3185 ext. 3010; llatshaw@eccog.org** |
| Cumberland | **Adult Care Homes & Nursing Homes** | **Kareem Strong; Office: (910) 323-4191 ext. 25; kstrong@mccog.org** |
| Currituck | **Adult Care Homes & Nursing Homes** | **Melissa Hines; Office: (252) 404-7086; mhines@accog.org** |
| Dare | **Adult Care Homes & Nursing Homes** | **Melissa Hines; Office: (252) 404-7086; mhines@accog.org** |
| Davidson | **Adult Care Homes & Nursing Homes** | **Adriene Carmicheal; Office: (336) 904-0300 ext. 2004; acarmicheal@ptrc.org** |
| Davie | **Adult Care Homes & Nursing Homes** | **Adriene Carmicheal; Office: (336) 904-0300 ext. 2004; acarmicheal@ptrc.org** |
| Duplin | **Adult Care Homes & Nursing Homes** | **Angelia Pridgen; Office: (252) 638-3185 ext. 3007; apridgen@eccog.org** |
| Durham | **Adult Care Homes & Nursing Homes** | **Angela Woodard; Office: (919) 558-2714; awoodard@centralpinesnc.gov** |
| Edgecombe | **Adult Care Homes** | **Annetta Brown; Office: (252) 234-5962; abrown@upcog.org** |
| Edgecombe | **Nursing Homes** | **Tyronda Whitaker; Office: (252) 234-5963; twhitaker@upcog.org** |
| Forsyth | **Adult Care Homes & Nursing Homes** | **Crystal Norman; Office: (336) 904-0300 ext. 2013; cnorman@ptrc.org** |
| Franklin | **Adult Care Homes & Nursing Homes** | **Kim Hawkins; Office: (252) 436-2050; khawkins@kerrtarcog.org** |
| Gaston | **Adult Care Homes & Nursing Homes** | **Erin Green; Office: (704) 688-6504; egreen@centralina.org** |
| Gates | **Adult Care Homes & Nursing Homes** | **Melissa Hines; Office: (252) 404-7086; mhines@accog.org** |
| Graham | **Adult Care Homes & Nursing Homes** | **Anna Rogers; Office: (828) 586-1962 ext. 223; anna@regiona.org** |
| Granville | **Adult Care Homes & Nursing Homes** | **Kim Hawkins; Office: (252) 436-2050; khawkins@kerrtarcog.org** |
| Greene | **Adult Care Homes** | **Split between Angelia Pridgen & Lauren Latshaw; Main Line: (252) 638-3185**  |
| Greene | **Nursing Homes** | **Lauren Latshaw; Office: (252) 638-3185 ext. 3010; llatshaw@eccog.org** |
| Guilford | **Adult Care Homes** | **Kim Johnson; Office: (336) 904-0300 ext. 2014; kjohnson@ptrc.org** |
| Guilford | **Nursing Homes** | **Tracy Warner; Office: (336) 904-0300 ext. 2007; twarner@ptrc.org** |
| Halifax | **Adult Care Homes** | **Annetta Brown; Office: (252) 234-5962; abrown@upcog.org** |
| Halifax | **Nursing Homes** | **Tyronda Whitaker; Office: (252) 234-5963; twhitaker@ucpcog.org** |
| Harnett | **Adult Care Homes & Nursing Homes** | **Kareem Strong; Office: (910) 323-4191 ext. 25; kstrong@mccog.org** |
| Haywood | **Adult Care Homes & Nursing Homes** | **Anna Rogers; Office: (828) 586-1962 ext. 223; anna@regiona.org** |
| Henderson | **Adult Care Homes & Nursing Homes** | **Cori Search; Office: (828) 251-7433; cori@landofsky.org** |
| Hertford | **Adult Care Homes & Nursing Homes** | **Laura Jett; Office: (252) 974-1838; ljett@mideastcom.org** |
| Hoke | **Adult Care Homes & Nursing Homes** | **Renee Kea; Office: (919) 855-3431; renee.kea@dhhs.nc.gov** |
| Hyde | **Adult Care Homes & Nursing Homes** | **Melissa Hines; Office: (252) 404-7086; mhines@accog.org** |
| Iredell | **Adult Care Homes & Nursing Homes** | **Patricia Cowan; Office: (704) 688-6503; pcowan@centralina.org** |
| Jackson | **Adult Care Homes & Nursing Homes** | **Anna Rogers; Office: (828) 586-1962 ext. 223; anna@regiona.org** |
| Johnston | **Adult Care Homes & Nursing Homes** | **Carolyn Pennington; Office: (919) 558-2703; cpennington@centralpinesnc.gov** |
| Jones | **Adult Care Homes & Nursing Homes** | **Lauren Latshaw; Office: (252) 638-3185 ext. 3010; llatshaw@eccog.org** |
| Lee | **Adult Care Homes** | **Autumn Cox; Office: (919) 558-9401; acox@centralpinesnc.gov** |
| Lee | **Nursing Homes** | **Office: (919) 558-9404 *or* 1-800 310-9777** |
| Lenoir | **Adult Care Homes & Nursing Homes** | **Lauren Latshaw; Office: (252) 638-3185 ext. 3010; llatshaw@eccog.org** |
| Lincoln | **Adult Care Homes & Nursing Homes** | **Erin Green; Office: (704) 688-6504; egreen@centralina.org** |
| McDowell | **Adult Care Homes & Nursing Homes** | **Mandy Johnson; Office: (828) 351-2328; mjohnson@foothillsregion.org** |
| Macon | **Adult Care Homes & Nursing Homes** | **Anna Rogers; Office: (828) 586-1962 ext. 223; anna@regiona.org** |
| Madison | **Adult Care Homes & Nursing Homes** | **Donna Thomason; Office: (828) 251-7439; donna@landofsky.org** |
| Martin | **Adult Care Homes & Nursing Homes** | **Laura Jett; Office: (252) 974-1838; ljett@mideastcom.org** |
| Mecklenburg | **Adult Care Homes** | **Rochelle McIver; Office: (704) 348-2736; rmciver@centralina.org** |
| Mecklenburg | **Nursing Homes** | **Hillary Kaylor; Office: (704) 348-2724; hkaylor@centralina.org** |
| Mitchell | **Adult Care Homes & Nursing Homes** | **Stevie Welborn; Office: (828) 265-5434 ext. 126; swelborn@hccog.org** |
| Montgomery | **Adult Care Homes & Nursing Homes** | **Adriene Carmicheal; Office: (336) 904-0300 ext. 2004; acarmicheal@ptrc.org** |
| Moore | **Adult Care Homes & Nursing Homes** | **Carolyn Pennington; Office: (919) 558-2703; cpennington@centralpinesnc.gov** |
| Nash | **Adult Care Homes** | **Annetta Brown; Office: (252) 234-5962; abrown@upcog.org** |
| Nash | **Nursing Homes** | **Tyronda Whitaker; Office: (252) 234-5963; twhitaker@ucpcog.org** |
| New Hanover | **Adult Care Homes** | **Jeff Brunsink; Office: 910-274-0344 Cell: 910-444-8198; jbrunsink@capefearcog.org** |
| New Hanover | **Nursing Homes** | **Holli Blackwelder; Office: 910-274-0350 Cell: 910-444-8485; hblackwelder@capefearcog.org** |
| Northampton | **Adult Care Homes** | **Annetta Brown; Office: (252) 234-5962; abrown@upcog.org** |
| Northampton | **Nursing Homes** | **Tyronda Whitaker; Office: (252) 234-5963; twhitaker@ucpcog.org** |
| Onslow | **Adult Care Homes & Nursing Homes** | **Angelia Pridgen; Office: (252) 638-3185 ext. 3007; apridgen@eccog.org** |
| Orange | **Adult Care Homes & Nursing Homes** | **Autumn Cox; Office: (919) 558-9401; acox@centralpinesnc.gov** |
| Pamlico | **Adult Care Homes** | **Angelia Pridgen; Office: (252) 638-3185 ext. 3007; apridgen@eccog.org** |
| Pamlico | **Nursing Homes** | **Lauren Latshaw; Office: (252) 638-3185 ext. 3010; llatshaw@eccog.org** |
| Pasquotank | **Adult Care Homes & Nursing Homes** | **Melissa Hines; Office: (252) 404-7086; mhines@accog.org** |
| Pender | **Adult Care Homes & Nursing Homes** | **Holli Blackwelder; Office: 910-274-0350 Cell: 910-444-8485; hblackwelder@capefearcog.org** |
| Perquimans | **Adult Care Homes & Nursing Homes** | **Melissa Hines; Office: (252) 404-7086; mhines@accog.org** |
| Person | **Adult Care Homes & Nursing Homes** | **Kim Hawkins; Office: (252) 436-2050; khawkins@kerrtarcog.org** |
| Pitt | **Adult Care Homes & Nursing Homes** | **Laura Jett; Office: (252) 974-1838; ljett@mideastcom.org** |
| Polk | **Adult Care Homes & Nursing Homes** | **Lori Simpson; Office: (828) 351-2326; lsimpson@foothillsregion.org** |
| Randolph | **Adult Care Homes & Nursing Homes** | **Miranda Taylor; Office: (336) 904-0300 ext. 2012; mtaylor@ptrc.org** |
| Richmond | **Adult Care Homes & Nursing Homes** | **State Office: 919-855-3433 or 919-855-3426** |
| Robeson | **Adult Care Homes & Nursing Homes** | **State Office: 919-855-3433 or 919-855-3426** |
| Rockingham | **Adult Care Homes & Nursing Homes** | **Crystal Norman; Office: (336) 904-0300 ext. 2013; cnorman@ptrc.org** |
| Rowan | **Adult Care Homes & Nursing Homes** | **Patricia Cowan; Office: (704) 688-6503; pcowan@centralina.org** |
| Rutherford | **Adult Care Homes & Nursing Homes** | **Mandy Johnson; Office: (828) 351-2328; mjohnson@foothillsregion.org** |
| Sampson | **Adult Care Homes & Nursing Homes** | **Kareem Strong; Office: (910) 323-4191 ext. 25; kstrong@mccog.org** |
| Scotland | **Adult Care Homes & Nursing Homes** | **Renee Kea; Office: (919) 855-3431; renee.kea@dhhs.nc.gov** |
| Stanly | **Adult Care Homes & Nursing Homes** | **Patricia Cowan; Office: (704) 688-6503; pcowan@centralina.org** |
| Stokes | **Adult Care Homes & Nursing Homes** | **Miranda Taylor; Office: (336) 904-0300 ext. 2012; mtaylor@ptrc.org** |
| Surry | **Adult Care Homes & Nursing Homes** | **Crystal Norman; Office: (336) 904-0300 ext. 2013; cnorman@ptrc.org** |
| Swain | **Adult Care Homes & Nursing Homes** | **Anna Rogers; Office: (828) 586-1962 ext. 223; anna@regiona.org** |
| Transylvania | **Adult Care Homes & Nursing Homes** | **Donna Case; Office: (828) 251-7430; donnac@landofsky.org** |
| Tyrrell | **Adult Care Homes & Nursing Homes** | **Melissa Hines; Office: (252) 404-7086; mhines@accog.org** |
| Union | **Adult Care Homes & Nursing Homes** | **Rachel Kiel; Office: (704) 348-2739; rkiel@centralina.org** |
| Vance | **Adult Care Homes & Nursing Homes** | **Kim Hawkins; Office: (252) 436-2050; khawkins@kerrtarcog.org** |
| Wake | **Adult Care Homes** | **Aimee Kepler; Office: (919) 558-2719; akepler@centralpinesnc.gov** |
| Wake | **Nursing Homes** | **Office: (919) 558-9404 *or* 1-800 310-9777** |
| Warren | **Adult Care Homes & Nursing Homes** | **Kim Hawkins; Office: (252) 436-2050; khawkins@kerrtarcog.org** |
| Washington | **Adult Care Homes & Nursing Homes** | **Melissa Hines; Office: (252) 404-7086; mhines@accog.org** |
| Watauga | **Adult Care Homes & Nursing Homes** | **Stevie Welborn; Office: (828) 265-5434 ext. 126; swelborn@hccog.org** |
| Wayne | **Adult Care Homes & Nursing Homes** | **Split between Angelia Pridgen & Lauren Latshaw; Main Line: (252) 638-3185** |
| Wilkes | **Adult Care Homes & Nursing Homes** | **Stevie Welborn; Office: (828) 265-5434 ext. 126; swelborn@hccog.org** |
| Wilson | **Adult Care Homes** | **Annetta Brown; Office: (252) 234-5962; abrown@upcog.org** |
| Wilson | **Nursing Homes** | **Tyronda Whitaker; Office: (252) 234-5963; twhitaker@ucpcog.org** |
| Yadkin | **Adult Care Homes & Nursing Homes** | **Tracy Warner; Office: (336) 904-0300 ext. 2007; twarner@ptrc.org** |
| Yancey | **Adult Care Homes & Nursing Homes** | **Stevie Welborn; Office: (828) 265-5434 ext. 126; swelborn@hccog.org** |