

P-EBT DESK REFERENCE (Effective May 7th, 2020)


NCDHHS, working in collaboration with the North Carolina Department of Public Instruction, requested activation of the Pandemic Electronic Benefits program (P-EBT) program for North Carolina families to use during school closures.

Eligibility	
Who qualifies?	Children enrolled in the free and reduced-price meals program at participating schools as identified in the Richard B. Russell National School Lunch Act.
Do families need to apply for P-EBT?	There is no application for P-EBT. P-EBT eligibility information comes from the Department of Public Instruction based off enrollment in free and reduced-price meals. Families should contact their local schools for more information about eligibility for free and reduced-price meals.
Does P-EBT replace current benefits or meals families may be receiving at this time?	P-EBT is in addition to other services families may be participating in currently. We encourage families to continue utilizing local meal sites for free meals for their children. Families can text FOODNC to 877-877 to find local meal sites. This service is also available in Spanish by texting COMIDA to 877-877
We already receive FNS, can we also get P-EBT?	P-EBT is in addition to ongoing Food and Nutrition services and other COVID-19 supplements. P-EBT benefits will be issued onto the existing EBT card for active FNS cases.

How much will families receive in benefits?		
Families will receive P-EBT benefits for each child enrolled in the free and reduced lunch program. These benefits will be issued in two allotments and total \$371.		
# of children enrolled in free and reduced lunch program	1 st Allotment* (34 School Days)	2 nd Allotment** (31 School Days)
1 child	\$194	\$177
2 children	\$388	\$353
3 children	\$581	\$530
4 children	\$775	\$707
5 children	\$969	\$884
6 children	\$1,163	\$1060
* 1 st allotment is equal to March through April 2020 closed weekdays.		
** 2 nd allotment is equal to May 1 st through June 12th closed weekdays.		
Example: A family of 1 child will get \$194 for their first allotment and \$177 for their second allotment.		

Additional Resources	
County	Clients
P-EBT FAQ document (English & Spanish) Pandemic EBT Card Issuance Admin Letter P-EBT Log P-EBT Client Notice P-EBT Desk Reference P-EBT Decision Tree	P-EBT FAQ document (English & Spanish) P-EBT Client Notice

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How will families receive their benefits?	
Active FNS Households with P-EBT eligible children:	These benefits will be issued to the existing EBT card; however, it should be noted that some P-EBT eligible children were not successfully matched with their existing FNS case. Therefore, some households may receive benefits on an existing EBT card AND receive a separate P-EBT card for other children in the household that had an unsuccessful match.
Non-FNS Households with P-EBT eligible children:	<p>Families who fall into this category will receive a letter from DHHS in the mail explaining how to activate and use their card. These benefits will be issued on a white, P-EBT card and mailed in the next few weeks. Please note, that while every effort was made to group siblings into one household, there are instances where this was unsuccessful, and more than one card has been issued for the home.</p> <p style="text-align: center;">P-EBT SAMPLE CARD</p> <div style="text-align: center;">  </div>
Non-FNS household does not want to participate in P-EBT:	Household should destroy the P-EBT card; however, benefits will remain available for 365 days. If they change their mind, they may call the Call Center to request a replacement card. Document on the P-EBT log that the client does not wish to participate and was instructed accordingly.

Benefit Usage	
Do benefits rollover?	Yes. Benefits will roll over month-to-month
When do I have to use my benefits?	You have 365 days to use your benefits.
Where can I use these benefits?	Anywhere EBT benefits are accepted. Refer to Notice for more information on things that can or cannot be purchased with the P-EBT card.
How do I activate my card?	<p>Three ways:</p> <ol style="list-style-type: none"> 1. Visit www.ebtedge.com. Click on "More Information" under EBT Cardholder. You will be prompted to login and/or register your account. 2. Download the ebtEDGE mobile app. The app is available on Apple Store and Google Play. 3. Call 1-888-622-7328 and follow the prompts to activate your PIN. <p>You will need to create your Personal Identification Number (PIN) to activate the card. You will be asked to enter the date of birth of the youngest school age child in your household prior to creating the pin. Enter the date of birth using two digits for the month, two digits for the day, and four digits for the year. For example, if the date of birth is June 1, 2008, you would enter 06012008.</p> <p>Note: if there are multiple children in your household it may be necessary to try each child's date of birth to successfully activate your P-EBT card.</p>
Can I assign and Authorized Representative for my benefits?	Authorized Representatives are not able to be added to P-EBT cards.