

State Consumer & Family Advisory Committee

AGENDA*

Wednesday, April 14, 2021 | Time: 9:00 am – 1:00 pm

Location: Virtual Meeting, WebEx

<https://tinyurl.com/StateCFACMeeting>

Call-in: +1-415-655-0003

Access Code: 171 378 2076

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ACCESS CODE: 171 378 2076

Please mute your phone/device while on the call to reduce echo/feedback.

Suzanne Thompson [*Contact Person*] (919) 268-7386

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| 9:00 am - 9:05 am | Welcome <i>Mark Fuhrmann and April DeSelms</i> |
| 9:05 - 9:10 am | <i>Consent Agenda</i> Approval of Agenda and Minutes |
| 9:10 - 9:20 am | Public Comment |
| 9:30 - 10:20 am | Discussion/Feedback Session on Tailored Care Management Keith McCoy, DMHDDSAS Mya Lews, DMHDDSAS Greg Daniels, DMHDDSAS Kelly Crosbie, DHB Krystal Hilton, DHB Gwen Sherrod, DHB |
| 10:20 - 10:30 am | Break |
| 10:30 - 11:30 am | Human Rights Training Glenda Stokes, DMH/DD/SAS Customer Service & Consumer Rights Team Leader |
| 11:30 am - 12:00 pm | DHHS Updates Deputy Secretary Kody Kinsley Division Updates Victor Armstrong, <i>Director, DMHDDSAS</i> <i>NCDHHS</i> |
| 12:00 pm – 12:10 pm | Break |
| 12:10 - 1:00 pm | NC Indian Affairs Commission Greg Richardson |
| 1:00 pm | Adjournment |

**Agenda subject to change without notice*