



**STATE CONSUMER AND FAMILY ADVISORY COMMITTEE**

**MEETING MINUTES**

**Date:** Wednesday, January 13, 2021 **Time:** 9:00 am **Location:** Virtual Meeting

Replay the Meeting: <https://tinyurl.com/18fugdhy> Password: 4EkB8SrJ

<b>MEETING CALLED BY</b>	April DeSelms, Vice-Chair
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<b>TYPE OF MEETING</b>	Public Meeting
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**ATTENDEES**

COMMITTEE MEMBERS		GUESTS	
NAME	AFFILIATION/CATCHMENT AREA	NAME	AFFILIATION/CATCHMENT AREA
Jessica Aguilar	Cardinal Innovations	Mary Miller	Cardinal Innovations
Jean Andersen	Cardinal Innovations	Katrina Umbaugh	
Kenneth Brown	Alliance	Marriane McLean	
April DeSelms	Eastpointe	Doug Wright	Alliance Liaison
Ricky Johnson	Trillium	Detra Hunt	
Robin Jordan	Cardinal Innovations	June Lefebvre	
Angelena Kearney-Dunlap	Cardinal Innovations	Ray Hemachandra	
Pat McGinnis	Vaya	Frank Messina	Trillium- Southern CFAC
Deborah Page	Cardinal Innovations	Catreta Flowers	Trillium
Benita Purcell	Cardinal Innovations	LaVern Samuel OxenDine	
Lori Richardson	Sandhills	Melissa Zenz	Youth Villages
Susan Stevens	Cardinal Innovations	Lara Kehle	
Lorraine Washington	Eastpointe	LaMonica Mitchell	Sandhills Center/NCFU
Brandon Wilson	Vaya	Amie Brendle	Partners
		Bob Crayton	Cardinal Innovations
		Camille Turner	
	<b>ABSENT</b>	Gina Dement	
Mark Fuhrmann	Ben Coggins	Juan Jimenez	
Patty Schaefer	Ginger Booth	Sarah Potter	Cardinal Triad
		Stacy Sorrel	Vaya
		Michael L	Partners
		Linda McCreary	
		Janet Sowers	Cardinal Innovations
		Annette Smith	Alliance- Wake
		Gayle Mitchell	
		Ron Rau	
		Tim Gallagher	
		<b>STAFF</b>	
		<b>NAME</b>	<b>AFFILIATION</b>
		Stacey Harward	DMHDDSAS- CE&E
		Kate Barrow	DMHDDSAS- CE&E
		Suzanne Thompson	DMHDDSAS- CE&E



	Deputy Secretary Kinsley	NCDHHS
	Lisa Jackson	DMHDDSAS- LME/MCO Liaison
	Kenya Cabell	DMHDDSAS- CE&E Team
	Angelia Lightfoot	
	NCCDD?	
	Brad Owen	DMHDDSAS- LME/MCO Liaison

### 1. Consent Agenda & Approval of October Minutes

<b>Discussion</b>	Lorraine Washington motioned to approve the agenda. Angelena Kearney-Dunlap seconded. Motion carried. Susan Stevens motioned to approve the minutes. Lorraine Washington seconded. Motion carried.	
<b>Conclusions</b>		
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>
Distribute and post minutes to the website	Kate Barrow	

### 2. Public Comment

<b>Discussion</b>	Ray Hemachandra on Vaya Health CFAC called in to urge State CFAC to call for higher priority for adults with IDD. He provided information and reasoning Frank Messina commented on the disparities in pay for workers (Direct Support Professionals). He mentioned that his local CFAC had a discussion about pay disparities during their meeting and he asked that State CFAC make recommendations	
<b>Conclusions</b>		
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>
Distribute Vaya Letter per request of CFAC members.	Kate Barrow	Upon receipt.

#### 1. COVID-19 Vaccine Training

Suzanne Thompson, *CE&E Field Team Lead*

Lisa Jackson, *LME-MCO System Performance Liaison*

DMHDDSAS, NC DHHS

<b>Discussion</b>	<p>Lisa Jackson and Suzanne Thompson provided a training on the COVID-19 vaccine.</p> <ul style="list-style-type: none"> <li>○ <a href="#">Vaccine 101 deck</a> – please share this link when external groups ask you for a copy of the presentation; please DON'T share the attached PPT as we don't want that information getting changed without our knowledge</li> <li>○ <a href="#">Vaccine FAQ</a> <ul style="list-style-type: none"> <li>▪ We recommend reading through this prior to leading a presentation so you can be prepared to answer commonly asked questions</li> <li>▪ Particularly if you are presenting to a large group of people, we recommend identifying someone assigned as “chat moderator” and they can reference this document to provide answers to FAQs</li> </ul> </li> <li>○ <a href="#">Deep Dive 1a</a> and <a href="#">Deep Dive 1b</a> fact sheets – particularly helpful if you get specific questions about who is in 1a and 1b</li> <li>○ <a href="#">YourSpotYourShot.nc.gov</a> – please keep visiting this page for helpful resources, including FindYourSpot (where to get vaccinated), flyers, fact sheets, videos, etc.</li> </ul>	
<b>Conclusions</b>		



Action Items	Person(s) Responsible	Deadline
Vaccine information distributed following meeting.	Kate Barrow	1/13/2021

2. 122C 171: SCFAC Responsibilities in Medicaid Transformation

Suzanne Thompson, *CE&E Field Team Lead*

Kate Barrow, *Community Engagement Specialist*

DMHDDSAS, NC DHHS

<b>Discussion</b>	Suzanne Thompson facilitated a discussion on recommendations to change 122C-171. A workgroup was formed to finalize those changes, including: April DeSelms Pat McGinnis Jean Andersen Benita Purcell Mark Fuhrmann	
<b>Conclusions</b>		
Action Items	Person(s) Responsible	Deadline

3. Division Updates

Kody Kinsley, *Deputy Director of Behavioral Health & IDD*

NCDHHS

<b>Discussion</b>	Deputy Secretary Kinsley provided an update on the vaccine process in the state, he reported that as of January 12 <sup>th</sup> 24,0000 people were vaccinated, averaging 18,000 vaccines a day. He reinforced the DMHDDSAS and DHHS are very concerned about the mental health impact of COVID-19. Deputy Secretary Kinsley mentioned that a letter from State CFAC outlining priority areas would be welcomed to share with the Governor's budget team for the legislature to hear as well. Deputy Secretary Kinsley fielded questions from State CFAC members and participants on the call. Highlights areas include: - Justice involved individuals - Refugee populations	
<b>Conclusions</b>		
Action Items	Person(s) Responsible	Deadline

4. Perception of Care Telehealth Report

Karen Feasel, PhD *Quality Management Analyst*

DMHDDSAS, NC DHHS

<b>Discussion</b>	Karen Feasel reviewed the Perception of Care survey results. Dr. Feasel shared the survey results via Power Point presentation during the meeting.	
<b>Conclusions</b>		
Action Items	Person(s) Responsible	Deadline
<b>Meeting Adjourned:</b>	<b>Next Meeting:</b>	
The meeting adjourned at 1:00. Susan Stevens motioned. Pat McGinnis seconded. Meeting adjourned.	February 10, 2020	