

Nothing About Us, Without Us.



North Carolina State Consumer and Family Advisory Committee

C/O Community Engagement and Empowerment Team

3001 Mail Service Center | Raleigh, NC 27699-3001

Phone: 984-236-5000 | Fax: (919) 733-4962

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November 3rd, 2023

To: DMHDDSUS Director Kelly Crosbie

Cc: DMHDDSUS Deputy Director Renee Rader

Kelly,

We hope you are well, on behalf of the SCFAC I would like to extend thanks and appreciation to Deputy Director Renee Rader's attendance and report last month, along with Deputy Secretary Jay Ludlam's presentation on Medicaid. In addition, our committee is receiving extremely valuable information from consumers and providers, and will continue to work within our scope and timeline as we will begin drafting our recommendations in early 2024.

However some concerns have been raised over the qualification requirements of the TBI waiver based on the severity of disability. In the past few months Alliance Health has stated in two separate presentations that some consumers with severe TBI do not qualify for the HCBS rehabilitative waiver or services; and that these consumers are better served in an institutional setting. These statements and practices do not align with the Olmstead plan, as well as the expressed needs of consumers, as well as their family members. Furthermore, this Committee feels that this language and tone is hurtful and damaging to families struggling to navigate the system. We ask that you explore these concerns and take necessary actions to mitigate any further instances. We are also thankful that the General Assembly is moving forward with the TBI waiver expansion statewide. With that said there is a lot of work ahead that needs to be done. SCFAC is requesting to be involved with all of these processes in real-time.

As part of our charge and in depth work across our delta and specifically with our 'Contract Deliverables' subcommittee, we would also like to formally request the behavioral health sections outlined in the Standard Plan contracts for review from the Department. We feel that these sections can support a more comprehensive understanding of the landscape of behavioral health expectations in addition to being a part of our general statute charge.

We hope that our letter last week was helpful for the Department as we will be discussing the Secretary's Directive dated November 1, 2023 which outlined Tailored Plan Readiness & LME/MCO Streamlining Pursuant to SL 2023-134. Once again we thank you for your hard work and transparency with this committee and look forward to the meeting you in next week.

Respectfully, on behalf of the State Consumer and Family Advisory Committee,

Brandon L. Wilson

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