

Nothing About Us, Without Us.



State Consumer and Family Advisory Committee Meeting Agenda
Hybrid Meeting | Wednesday, March 13, 2024, | 8:50-3:00

***Agenda subject to change without notice.**

Location: 2104 Umstead Dr. Raleigh NC 27699 Ashby Building Conf. Room 115 Hybrid Meeting	Join Link: Click here to register. You must register prior to the meeting to receive log-in information and dial-in options.
Contact: 8:50-8:55 a.m.	Stacey Harward, Stacey.Harward@dhhs.nc.gov , 919-604-6027 Welcome, Roll Call Brandon Wilson Bob Crayton
8:55 - 9:00 a.m.	Approval of Agenda and Minutes Brandon Wilson Bob Crayton
9:00-10:00 a.m.	DHB update Sandra Terrell Division of Health Benefits NC Department of Health and Human Services
10:00-10:45a.m.	Division Updates Charles Rousseau Director of Strategy and Planning
10:45-11:00 11:00-12:00 p.m.	Break The States Quarterly Update on the SCFAC Annual Report
12:00-1:00	Lunch – Working Lunch Interpersonal Violence & IDD, Support, Collaboration, Prevention Caitlin Doyle Helpmate Outreach Coordinator Mikaila Mills, IDD Advocacy Coalition Representative, Impact Health Community Engagement Manager Ray Hemachandra, Vaya CFAC
1:00-1:30	Accessible Communication Sarah Hutchinson Karolyn Cooper, VP of Research & Impact Neimand Collaborative Social Impact Marketing
1:30 –2:00p.m.	Public Comment Public Comment Link: https://forms.office.com/g/NLzm1gckte
2:00- 2:30 2:30-3:00	Subcommittee Discussion/Update Complaint Receipt: Complaint Resolution Template for State-Funded Services Glenda Stokes Customer Service & Community Rights Leader DMH/DD/SUS & TBI
3:00 PM	Adjournment

Meeting Link: <https://www.zoomgov.com/meeting/register/vJltdcVqzggHjnU0fZtd1KAYUVavCmeATs>

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