**NC DIVISION OF AGING**

**Service Operations Section**

**SFY 2025**

**AAA Self-Assessment**

**Continuity and Capacity**

The focus of this year’s self-assessment is about continuity and capacity.

REGION: \_\_\_\_\_\_

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| **Self-Assessment Question 1-Monitoring Flexibilities**  | **Response** |
| Exceptions to the normal monitoring process can occur under the special circumstances of an emergency, such as a pandemic or natural disaster. Has the AAA used alternate methods approved by the Division to monitor when on-site monitoring was not feasible?What lessons did the AAA learn that might be applicable to needed policy changes at the state level to guide monitoring during a state of emergency?  |  |
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| **Self-Assessment Question 2-Nutrition Capacity***In FY 24, as nutrition programs recovered from the disruptions of the pandemic, the AAAs provided a big-picture overview of meal service programs in the self-assessment. This year’s questions ask you to describe any FY 25 changes to the information reported in FY 24, especially in regard to meal preparation/delivery and monitoring concerns if applicable.*  | **Response** |
|  |  |
| *Home-Delivered Nutrition Program*Please describe any major changes in the number of routes.Please describe any changes in where or how meals are cooked and packaged for delivery. |  |
|  |  |
| *Congregate Nutrition Program*Please describe any major changes in the number of open congregate sites.Please describe any changes in where or how meals are cooked or packaged for delivery. |  |