



DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF MENTAL HEALTH, DEVELOPMENTAL DISABILITIES
AND SUBSTANCE ABUSE SERVICES

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SENIOR DIRECTOR

December 1, 2017

MEMORANDUM

TO: LME-MCO CEOs

FROM: Jason E. Vogler *JW*

RE: First Quarter SFY2018 Compliance with Reporting Requirements in the DHHS-LME-MCO Performance Contract

Enclosed please find the First Quarter SFY2018 Report on Compliance with Performance Contract Reporting Requirements. The report shows each LME-MCOs' performance during the quarter on submitting reports and data required in the DHHS-LME Performance Contract. The reports may be found on-line at:

<http://www.ncdhhs.gov/divisions/mhddsas/reports>.

Monitoring the reporting requirements helps to ensure data integrity and receipt of reliable information needed for Federal reporting and for the oversight of specific fiscal and program objectives. These reports also directly impact increases in the accountability and effectiveness of LME-MCO and provider systems associated with improved client identification, participation, quality of care and service outcomes.

LME-MCOs routinely review their individual results with their area boards and CFACs and within their quality management programs for quality assurance and improvement purposes. CEOs have used these reports for LME-MCO self-monitoring, and these reports have been instrumental in the adoption and implementation of local improvement projects to enhance LME-MCO performance.

Statewide the LME-MCOs met 97 percent of the five report submission requirements and 96 percent of the ten data submission requirements measured for the quarter. Congratulations and thank you to the four LME-MCOs that met 100 percent of the requirements measured for the quarter. We appreciate your efforts to help us manage the programs and services of our system.

The enclosed report provides information and results for each reporting requirement as well as graphs displaying performance trends for report and data submission over the most recent 13 quarters for each LME-MCO and the state.

If you have questions, please contact your LME-MCO liaison. He or she will assist in getting answers to questions and/or having errors corrected.

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