



DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF MENTAL HEALTH, DEVELOPMENTAL DISABILITIES
AND SUBSTANCE ABUSE SERVICES

ROY COOPER
GOVERNOR

MANDY COHEN, MD, MPH
SECRETARY

JASON E. VOGLER, PH.D., CSSBB
SENIOR DIRECTOR

March 21, 2018

MEMORANDUM

TO: LME-MCO CEOs

FROM: Jason E. Vogler *jev*

RE: Revised Second Quarter SFY2018 Compliance with Reporting Requirements in the DHHS-LME-MCO Performance Contract

Enclosed please find a revised Second Quarter SFY2018 Report on Compliance with Performance Contract Reporting Requirements. The appendix to the report summarizes the revisions that were made. The report shows each LME-MCO's performance during the quarter on submitting reports and data required in the DHHS-LME Performance Contract. The report may also be found on-line at: <http://www.ncdhhs.gov/divisions/mhddsas/reports>.

Monitoring the reporting requirements helps to ensure data integrity and receipt of reliable information needed for Federal reporting and for the oversight of specific fiscal and program objectives. These reports also directly impact increases in the accountability and effectiveness of LME-MCO and provider systems associated with improved client identification, participation, quality of care and service outcomes.

LME-MCOs routinely review their individual results with their area boards and CFACs and within their quality management programs for quality assurance and improvement purposes. CEOs have used these reports for LME-MCO self-monitoring, and these reports have been instrumental in the adoption and implementation of local improvement projects to enhance LME-MCO performance.

Statewide the LME-MCOs met 100 percent of the seven report submission requirements and 96 percent of the ten data submission requirements measured for the quarter. Congratulations and thank you to the four LME-MCOs that met 100 percent of the requirements measured for the quarter. The other three LME-MCOs came close, meeting 16 of the 17 report and data submission requirements. We appreciate your efforts to help us manage the programs and services of our system.

The enclosed report provides information and results for each reporting requirement as well as graphs displaying performance trends for report and data submission over the most recent 4 ½ years for each LME-MCO and the state.

If you have questions, please contact your LME-MCO liaison. He or she will assist in getting answers to questions and/or having errors corrected.

Cc: Dave Richard, DMA
Sandy Terrell, DMA

Deborah Goda, DMA
Yvonne French, DMH/DD/SAS

www.ncdhhs.gov • www.ncdhhs.gov/mhddsas/
Tel 919-733-7011 • Fax 919-508-0951

Location: 306 N. Wilmington St. • Bath Building • Raleigh, NC 27603
Mailing Address: 3001 Mail Service Center • Raleigh, NC 27699-3001
An Equal Opportunity / Affirmative Action Employer