

NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**  
Division of Mental Health,  
Developmental Disabilities and  
Substance Use Services

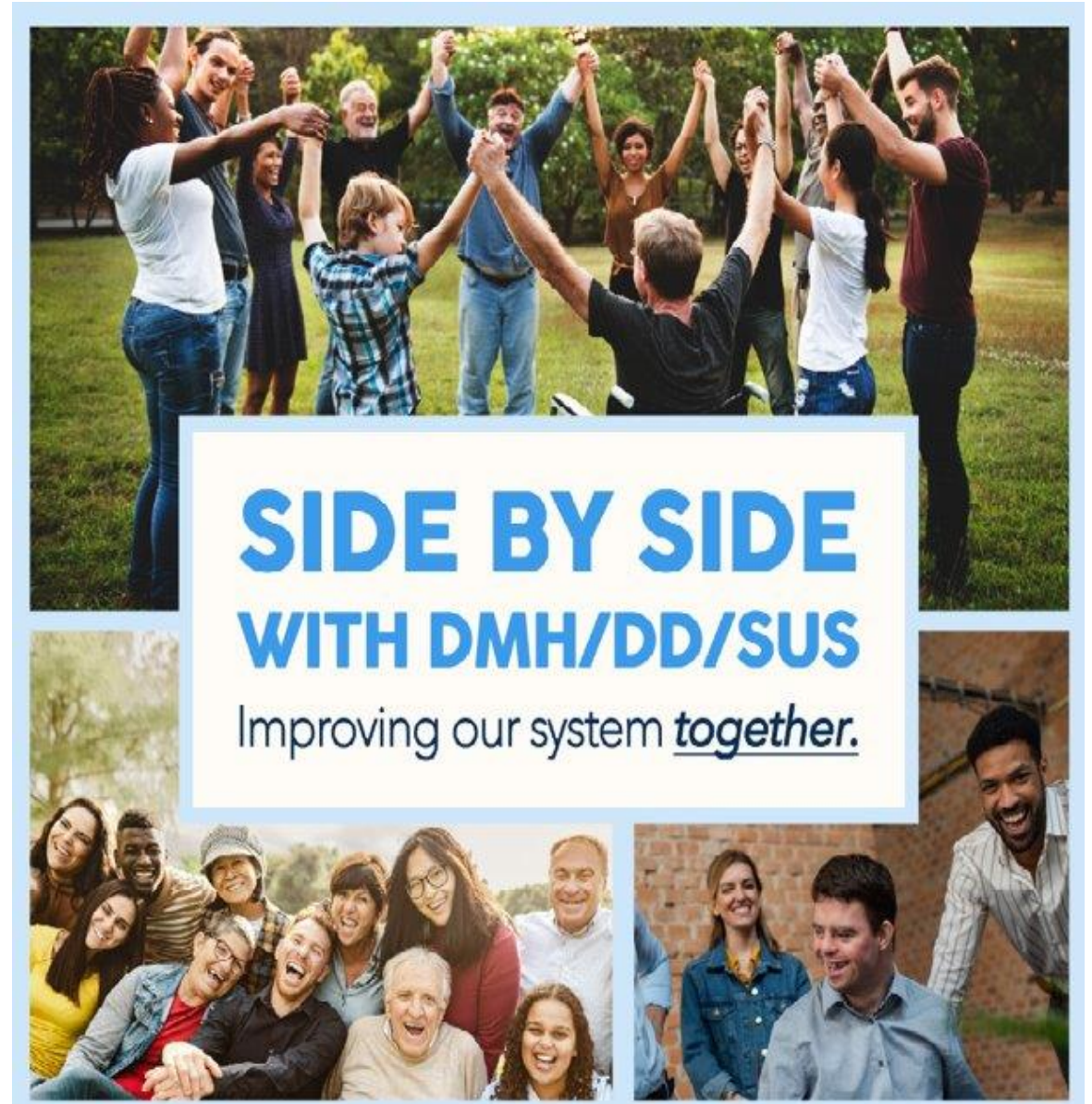
# Side by Side with DMH/DD/SUS

*Improving our system together.*

Kelly Crosbie  
Director

NC DHHS Division of Mental Health,  
Developmental Disabilities, and Substance Use Services

**October 23, 2023**



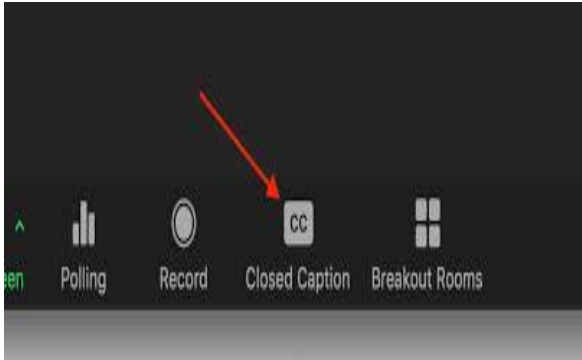
# Housekeeping

- Reminders about the webinar technology:

- Please make sure you are using a computer or smart phone connected to the internet, and the audio function is on, and the volume is turned up.
- Please make sure your microphones are muted for the duration of the call unless you are speaking or asking questions.
- Questions can be submitted any time during the presentation using the “Q&A” box located on your control panel, and we will answer as many questions as time allows towards the end of the presentation.

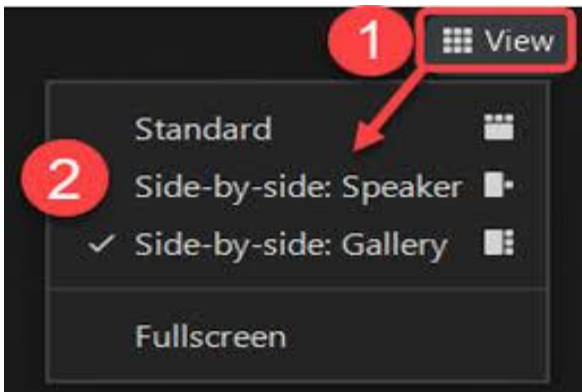


# Housekeeping



- American Sign Language (ASL) Interpreters and Closed-Captioning
  - ASL Interpreters and Closed-Captioning options will be available for today's event.
  - For closed-captioning options select the "Closed Caption" feature located on your control panel.

Intérpretes y subtítulos en lengua de signos americana (ASL). Habrá intérpretes de ASL y opciones de subtítulos disponibles para el evento de hoy. Para opciones de subtítulos, seleccione la función "Subtítulos" ubicada en su panel de control.



- Adjusting Video Layout and Screen View
  - Select the "View" feature located in the top-right hand corner of your screen

# Agenda

- 1. Introductions**
- 2. Scheduling for Upcoming Webinars**
- 3. Budget wins**
  1. Intellectual and Developmental Disabilities (I/DD) & Traumatic Brain Injury (TBI)
  2. BH&R
- 4. Medicaid Expansion**
- 5. Inclusion Works**
- 6. Innovations Waiver RUN Dashboard**
- 7. Q&A**

# Kelly Crosbie, MSW, LCSW, DMHDDSUS Director



- 27 years in MH/SU/IDD Field
- 12 years in DHHS
- DMHDDSUS since Dec 2022
- Licensed Clinical Social Worker (LCSW)
- Person with lived experience



# Introductions: Guest Speakers

**Ginger Yarborough, MPA, CPHQ, NADD-DDS**

IDD & TBI Section Chief, DMHDDSUS



- 23 years in IDD/TBI & dual diagnosis (DD & MH) field
- Experience as a Direct Support Professional, Care Manager, and Quality Management
- DMHDDSUS since March 2023

**Michelle Merritt**

IDD Policy Consultant, NC Medicaid



- 17 years in the IDD and TBI Field
- 5 years in DHHS at NC Medicaid
- Focus on all IDD and TBI Medicaid Services including the Innovations and TBI Waivers

# Scheduling for Upcoming Webinars

# Scheduling for Upcoming Webinars

**Nov. 20, 2023, 2:00-3:00 p.m.**

**Dec. 4, 2023, 2:00-3:00 p.m.**



# Budget Wins

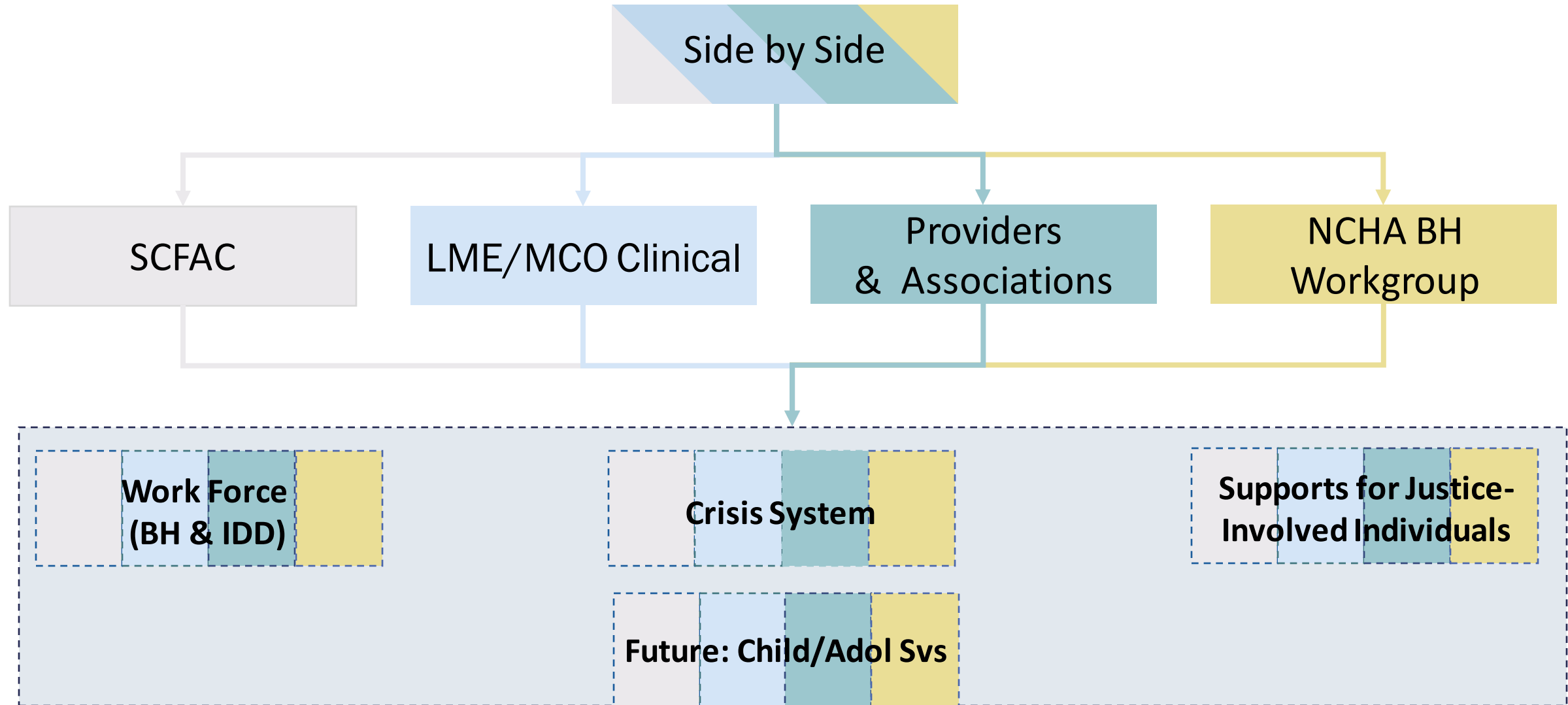
# I/DD & TBI Budget Provisions

Provision	FY24	FY25
350 new Innovations slots	\$29.33M	\$29.33M
Innovations Direct Support Professional Wage increases	\$176M	\$176M
Competitive Integrated Employment	\$5M	\$5M
Personal Care Service (PCS) Rate Increases	\$176M	\$176M
Authority to expand TBI waiver statewide		

# Behavioral Health Budget Provisions

Provision	FY24	FY25
Crisis System (mobile & respite)	\$30M	\$50M
Crisis Stabilization (short-term shelter)	~\$3M	~\$7M
Non-Law Enforcement Transportation Pilot Program	\$10M	\$10M
BH SCAN	\$10M	\$10M
Justice-Involved Programs (re-entry, diversion, and capacity restoration)	\$29M	\$70M
Behavioral Health Workforce Training	~\$8M	\$10M
NC Psychiatry Access Line (NC PAL)	~\$4M	~\$4M
Behavioral Health Rate Increases	\$165M	\$220M
State Facility Workforce Investment	\$20M	\$20M
Electronic Health Records for State Facilities		\$25M
Child Welfare and Family Well-Being	\$20M	\$60M

# Community Collaboration Model



# Medicaid Expansion

# Medicaid Expansion Toolkit

<https://medicaid.ncdhhs.gov/north-carolina-expands-medicaid>

## More North Carolinians can get health care coverage through Medicaid.



Beginning on Dec. 1, 2023, NC Medicaid will cover people ages 19 through 64 years with higher incomes. You may be able to get health care coverage through Medicaid even if you didn't qualify before.

Medicaid pays for doctor visits, yearly check-ups, emergency care, mental health and more - at little or no cost to you.



### NC Medicaid covers most health services, including:

- **primary care** so you can go to a doctor for a check-up or when you are not feeling well
- **hospital services** when you need to stay overnight (inpatient) or when you can go home the same day (outpatient)
- **maternity and postpartum care** if you are pregnant and after giving birth
- **vision and hearing services**
- **prescription drug benefits** to pay for your medicines
- **behavioral health**
- **preventative and wellness services**
- **devices and other therapies**

Most people will be able to get health care coverage through Medicaid if they meet the criteria below. And if you were eligible before, you still are. Nothing changes for you.

- You live in North Carolina
- Age 19-64
- You are a citizen. Some non-US citizens can also get health care coverage through Medicaid.
- And if your household income fits within the chart below:

Household Size	Annual Income
Single Adults	\$20,120 or less
Family of 2	\$27,214 or less
Family of 3	\$34,307 or less
Family of 4	\$41,400 or less
Family of 5	\$48,493 or less
Family of 6	\$55,586 or less

### How to apply for Medicaid:



ePASS  
[epass.nc.gov](https://epass.nc.gov)



Paper application  
[ncgov.servicenow.com](https://ncgov.servicenow.com)



In person at your local DSS office  
[ncdhhs.gov/localDSS](https://ncdhhs.gov/localDSS)



Call DSS office  
[ncdhhs.gov/localDSS](https://ncdhhs.gov/localDSS)

Learn more at:  
[Medicaid.ncdhhs.gov](https://Medicaid.ncdhhs.gov)

NC Department of Health and Human Services  
[NCDHHS.gov](https://ncdhhs.gov) • NCDHHS is an equal opportunity employer and provider. • 10/2023

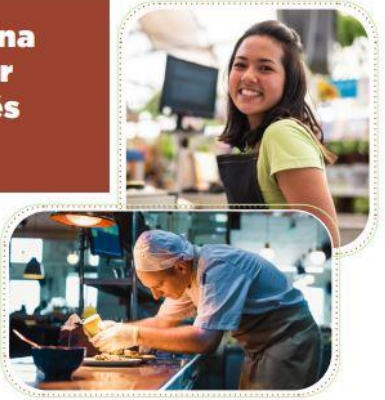


# Medicaid Expansion Toolkit

## Más habitantes de Carolina del Norte pueden obtener cobertura médica a través de Medicaid.

A partir del 1 de diciembre de 2023, NC Medicaid cubrirá a las personas de 19 a 64 años que tienen ingresos más altos de lo que se permitía antes. Es posible que puedas obtener cobertura médica de Medicaid incluso si no calificaste antes.

Medicaid paga las visitas al médico, los chequeos médicos de rutina anuales, la atención de emergencia, servicios de salud mental y más, a bajo costo o sin costo para ti.



La mayoría de personas podrán obtener cobertura médica a través de Medicaid si cumplen con los criterios a continuación. Y si eras elegible antes, todavía lo eres. Nada cambia para ti.

- **Vivir en Carolina del Norte.**
- **Tener entre 19 y 64 años.**
- **Ser ciudadano.** Algunas personas que no son ciudadanos estadounidenses son elegibles para obtener cobertura médica a través de Medicaid.
- Y si los **ingresos de tu hogar** están dentro del cuadro a continuación.

Tamaño del hogar	Ingreso Anual
Adultos solteros	\$20,120 o menos
Familia de 2 personas	\$27,214 o menos
Familia de 3 personas	\$34,307 o menos
Familia de 4 personas	\$41,400 o menos
Familia de 5 personas	\$48,493 o menos
Familia de 6 personas	\$55,586 o menos

### Medicaid cubre la mayoría de los servicios de salud, incluyendo:

- **atención primaria** para que vayas al médico para un chequeo de rutina o cuando no te sientas bien
- **servicios hospitalarios** cuando necesitas pasar la noche en el hospital (paciente hospitalizado) o cuando puedes irte a casa el mismo día (paciente ambulatorio)
- **atención de maternidad y posparto** si estás embarazada y después de dar a luz
- **servicios de visión y audición**
- **beneficios para pagar tus medicamentos recetados**
- **salud del comportamiento**
- **servicios preventivos y de bienestar**
- **dispositivos y otras terapias**

### Cómo solicitar Medicaid:



ePASS  
[epass.nc.gov](http://epass.nc.gov)



Solicitud impresa (en papel)  
[nc.gov.servicenow/services.com](http://nc.gov.servicenow/services.com)



En persona, en tu oficina local del Departamento de Servicios Sociales (DSS)  
[ncdhhs.gov/localDSS](http://ncdhhs.gov/localDSS)



Llamando a tu oficina local de DSS  
[ncdhhs.gov/localDSS](http://ncdhhs.gov/localDSS)

Obtén más información:  
[Medicaid.ncdhhs.gov/InfoDeExpansion](http://Medicaid.ncdhhs.gov/InfoDeExpansion)

Departamento de Salud y Servicios Humanos de Carolina del Norte • [NCDHHS.gov](http://NCDHHS.gov)  
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**PARTICIPANT'S LIST IS STILL CLIMBING, SO WE ARE GOING TO GIVE IT ABOUT A MINUTE AND WE WILL GET STARTED**

**Welcome to our ePASS Demo!**

September 19, 2023

**Welcome & Introduction**

0:00 / 1:29:38 • Welcome & Introduction >

Navigating ePASS: Guide to Providing Application Assistance

Unlisted

<https://www.youtube.com/watch?v=204bNI5pGkI>





# Inclusion Works



# INCLUSION WORKS

**Inclusion Works** is a NCDHHS Initiative to promote Competitive Integrated Employment (CIE) for individuals with I/DD

The name “**Inclusion Works**” represents DHHS’s priorities and values of creating a diverse and inclusive workforce. We believe North Carolina is stronger when everyone is included in our workplace and communities.

Our new icon highlights the unified support network within **Inclusion Works** with the individual at the center:



The **Inclusion Works** approach recognizes all groups in the network must work together to achieve the best outcomes

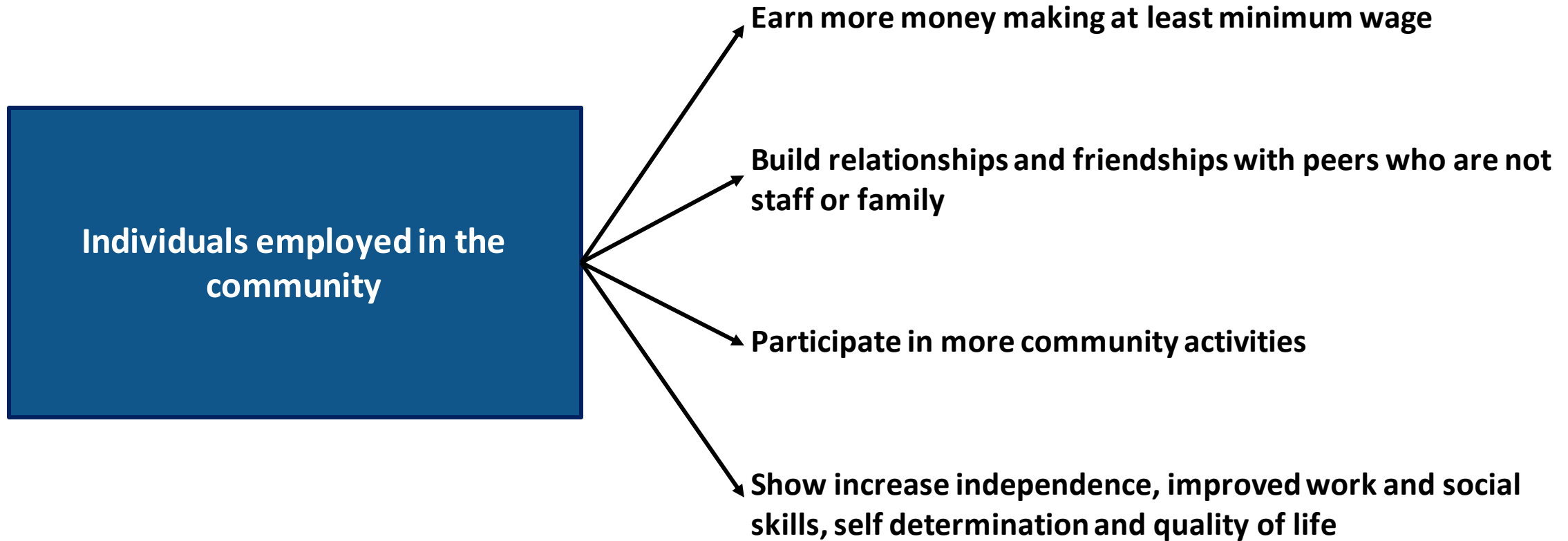


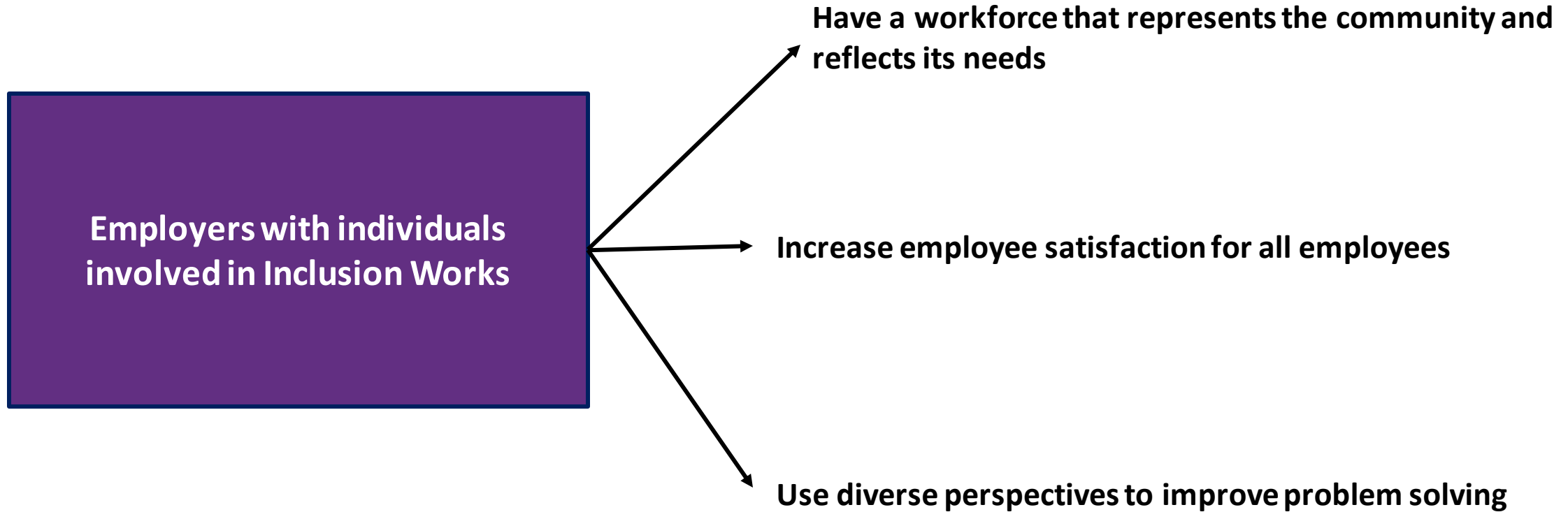
Everyone has a right to work in an integrated setting for fair pay if that is their **choice**.

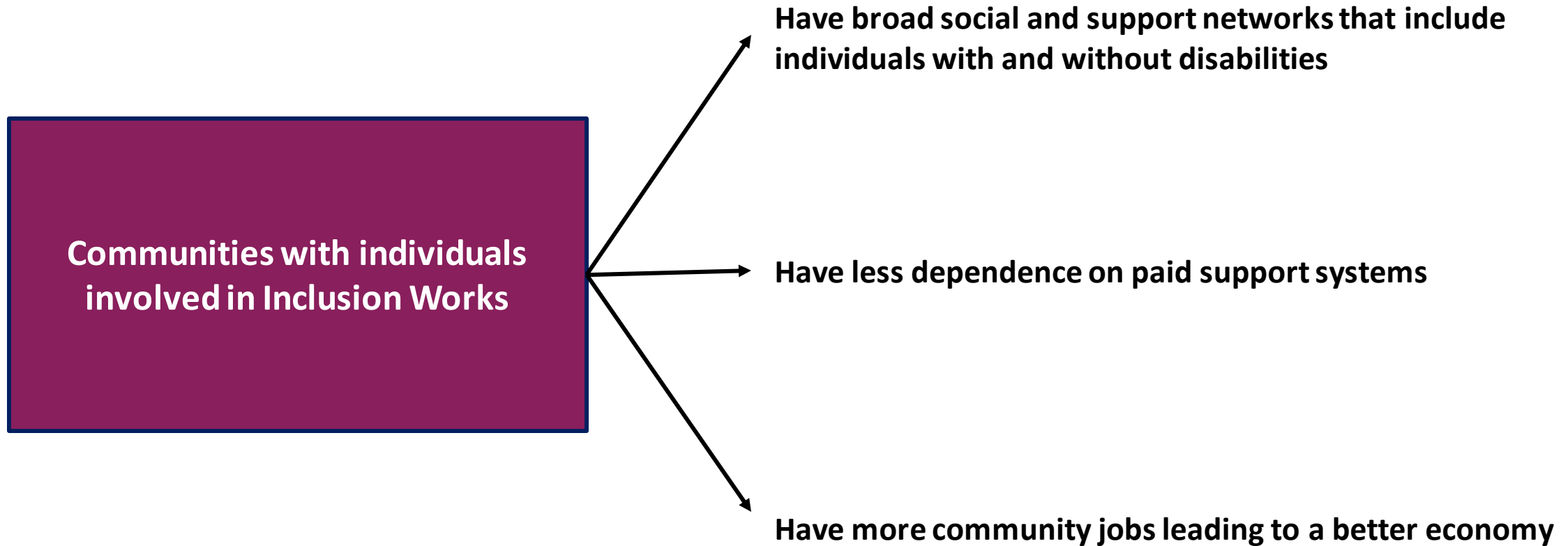
**Inclusion Works** offers the following services to help individuals with I/DD find and maintain jobs in the community:

- Division of Vocational Rehab:
  - Career Counseling
  - Employment Assessments and Career Planning
  - Pre-Employment Transition Services
  - Job Training
  - Internships
- Supported Employment services (both Medicaid and State-funded)
- Additional services intended to lead to CIE that make up meaningful day

There are many exciting developments coming soon for **Inclusion Works**. Stay connected to learn about the 1915i Supported Employment options, new opportunities for community engagement, and Provider Innovation Training







# Innovations Waiver RUN Dashboard

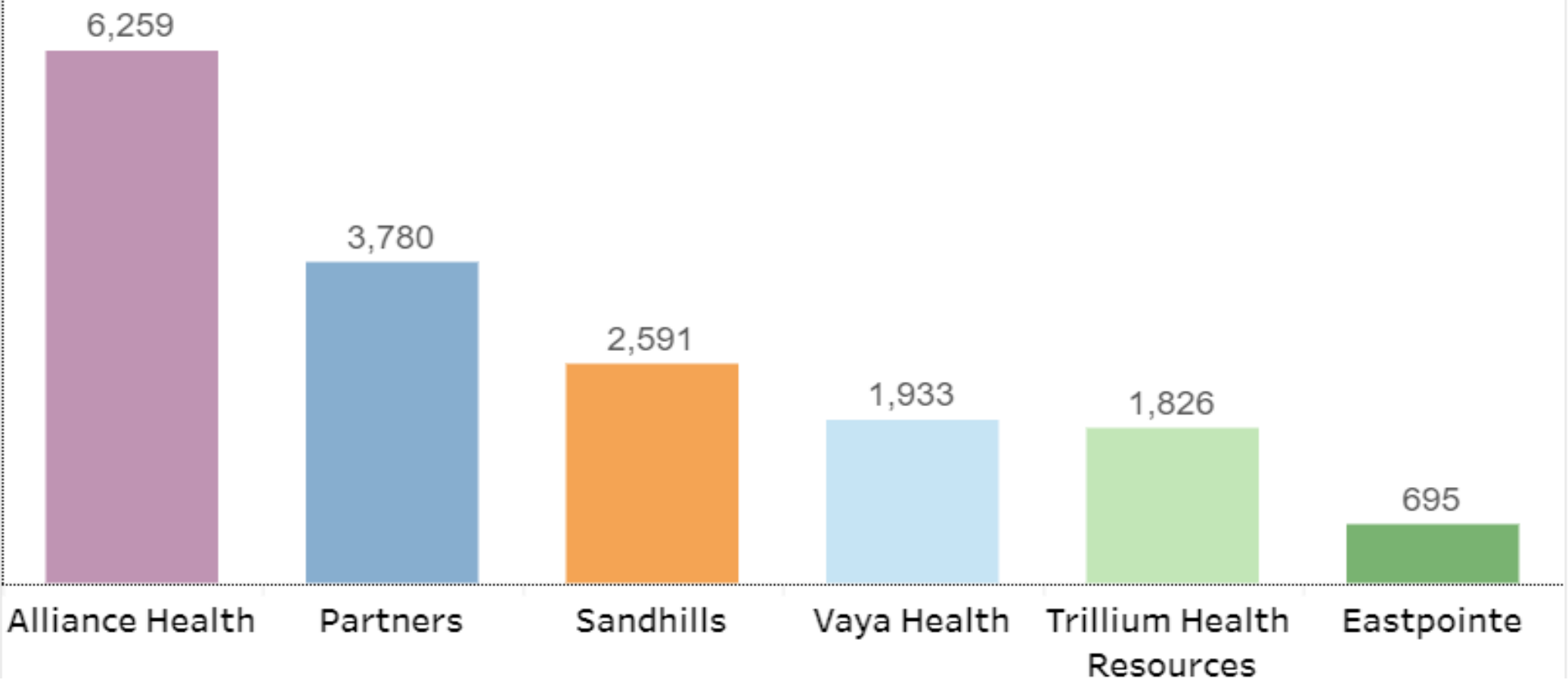


# NC Innovations Waiver Dashboard

- DHHS has created an Innovations Waitlist Dashboard
- The dashboard represents individuals on the [Innovations Waiver Waitlist](#) by county and by LME/MCO
- Over time, NC Medicaid anticipates adding additional information to the dashboard to help us all better understand the population waiting for NC Innovations Waiver services
- NC Medicaid will update the Innovations Waiver Waitlist dashboard with the previous month's data by the 30th of each month

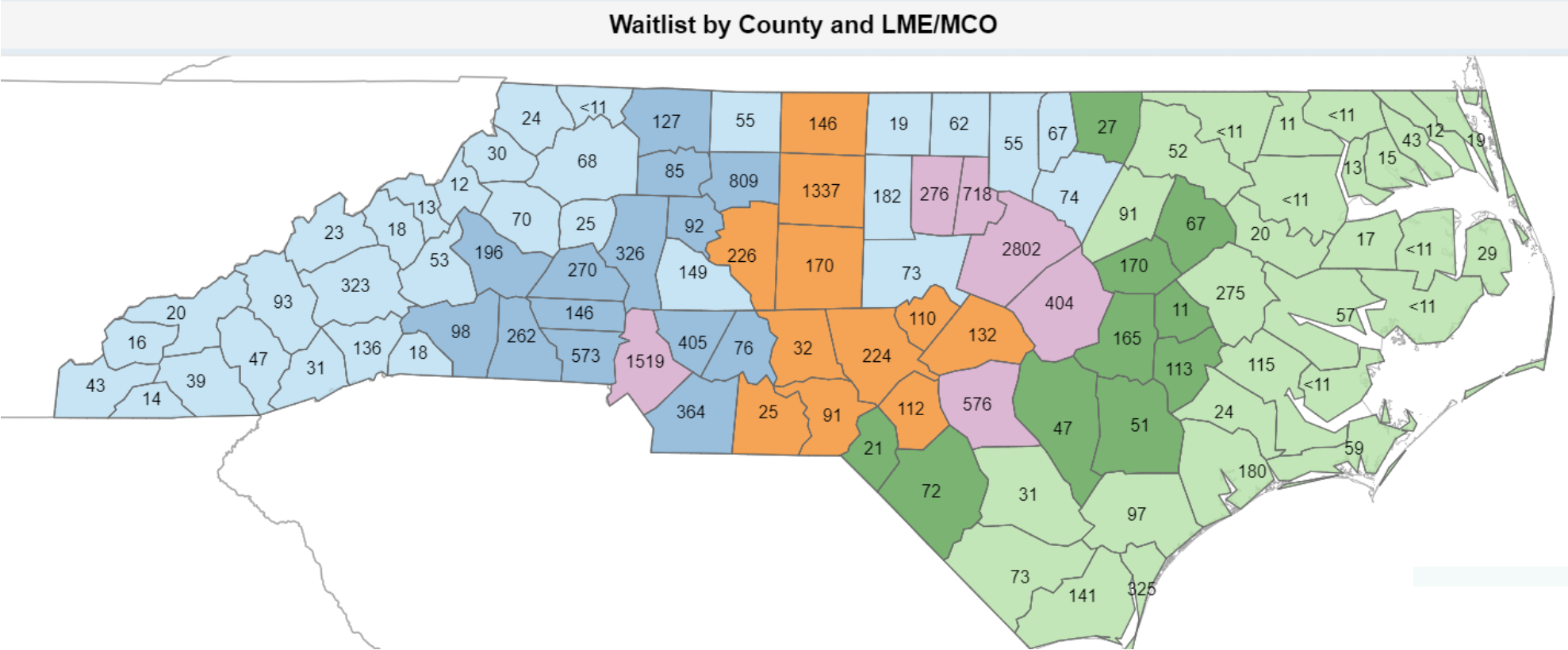
**To view the NC Innovations Waiver Dashboard, click [here](#)**

### Waitlist by LME/MCO



\*Note this is reflective of point in time data

# NC Innovations Waitlist Dashboard



# NC Innovations Waiver Dashboard

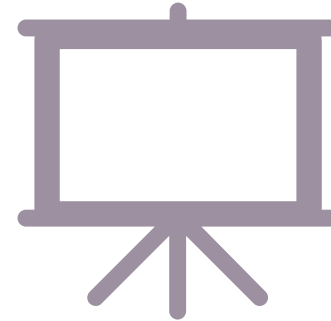
- LME/MCOs manage the Innovations Waitlist for the counties they serve
- The dashboard includes contact information for all LME/MCOs and a list of the counties they serve
- If you or someone you know is on the Innovations Waitlist and something changes with their situation, please reach out to the LME/MCO that serves your county

**To find and contact your LME/MCO, click [here](#)**

# Q&A



Questions and feedback are welcome at  
[BHIDD.HelpCenter@dhhs.nc.gov](mailto:BHIDD.HelpCenter@dhhs.nc.gov).



The recording and presentation slides for this webinar  
will be posted to the [Community Engagement & Training](#) webpage.

Thank you!