

Division of Social Services

Social Services Block Grant

Intended Use Plan

The Paperwork Reduction Act of 1995 (Pub. L. 104-13). STATEMENT OF PUBLIC BURDEN: Through this information collection, ACF is identifying plans for State use of Social Services Block Grant (SSBG) Funding. The purpose of this information is to identify estimated SSBG expenditures and recipients, as well as the intended geographic location and eligibility considerations for planned services. Information will be used to gain insight on the administration of the SSBG program and to provide support to grantees related to the administration of their SSBG program. Public reporting burden for this collection of information is estimated to average 40 hours per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a mandatory collection of information and is required to retain a benefit [45 C.F.R. §96.74.]. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995, unless it displays a currently valid OMB control number. The OMB # is 0970-0234 and the expiration date is 09/30/2027. If you have any comments on this collection of information, please contact the Office of Community Services, Social Services Block Grant Program via email: SSBG@acf.hhs.gov.

II. Administrative Operations

1. **Administering Agency** North Carolina Department of Health and Human Services

2. **Location** 101 Blair Drive, Raleigh, NC, 27603

3. **Mission/Goals of Agency**

In collaboration with our partners, NCDHHS provides essential services to improve the health, safety and well-being of all North Carolinians.

Strengthen health care:

Promote access to services for eligible populations

Improve health care quality and patient safety

Emphasize primary and preventive care, linked with community prevention services

reduce the growth of healthcare costs while promoting high-value, whole-person care

Ensure access to quality, culturally competent care, including long-term services and supports for vulnerable populations

Improve health care and population health through meaningful use of health information technology

Focus on the social determinants of health to achieve positive health outcomes.

Advance knowledge and innovation

4. **Description of Financial Operations Systems**

North Carolina uses a cost allocation plan to assign costs and calculates costs using the 100% Time Reporting method.



III. Program Planning

1. Planning for Distribution and Use of Funds

Describe the planning process for determining the State's use and distribution of SSBG funds.

In allocating funds to State entities, NCDHHS considers funds available through SSBG, TANF transfer, and other funding sources. Funds are then allocated in such a way as to sustain community-based services aimed at protecting vulnerable adults and children and supporting the services for youth at risk.

NCDHHS sets program and budget priorities by reviewing the program and budget plans for administration. NCDHHS personnel also consult with and gather input from stakeholders and community partners. This information is used to make decisions about how to allocate resources to meet the goals and objective specified by NCDHHS.

SSBG funds will be used to provide services to children, youth, and adults that will help individuals achieve and maintain self-sufficiency, prevent or remedy neglect, abuse and exploitation, prevent or reduce inappropriate institutional care, and direct individuals to institutional care when appropriate.

2. Describe the Characteristics of Individuals to be Served

Include definitions for child, adult, and family; eligibility criteria; and income guidelines.

Child: A person who is less than 18 years of age

Adult: An individual who has reached the age of majority, age 18 in North Carolina, or who has been emancipated by a court order.

Family: One or more parents and children related by blood, marriage, or adoption, and residing in the same household; or a parent substitute, such as a related caregiver or legal guardian, who has responsibility for the 24-hour care and supervision of a child.

There are three primary eligibility categories defined by the State through which individuals may be eligible to receive Social Services Block Grant-funded services. The first eligibility category defined by the State is based on an individual's status in terms of two major income maintenance programs - the Temporary Assistance for Needy Families (TANF) and the Supplemental Security Income (SSI) programs. The second category is based on the income status and size of the income unit. In the third category, services may be provided "Without Regard to

3. Public Inspection of Pre-Expenditure Report

Describe how the State made available for public inspection and comment the current Pre-Expenditure Report or revision to the report. Supporting documentation for public inspection is also required. (See V. Appendices, Appendix A: Documentation of public Hearing).

North Carolina has made the current pre-expenditure report available for public inspection and comment via a public notice. The notice both announces a draft publication report and invites the public to offer comments on any aspect prior to a final version. It also announces the availability of an accompanying pre-expenditure report. The notice was made available on the websites of both the state-level Department and the county departments of social services. The notice provides contact information with a deadline of December 2, 2024 for the public to offer input. The public hearing is being held via webinar and conference call.

IV. Program Operations

Complete one table for each service category provided by the state during the reporting period.

1. Program Operations – Adoption Services

a. Service Category (use uniform definition) – Adoption Services
b. SSBG Goal 3. Preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating or reuniting families. 5. Securing referral or admission for institutional care when other forms of care are not appropriate, or providing services to individuals in institutions
c. Description of Services Services or activities provided to assist in bringing about the adoption of a child. Component services and activities may include, but are not limited to, counseling the biological parent(s), recruitment of adoptive homes, and pre- and post- placement training and/or counseling.
d. Description of Recipients (eligibility considerations) - The child (6+ years of age, 2+ years of age if minority race/ethnic group) is or has been in DSS custody - The child cannot or should not return home - Special needs determination - Attempt to place child without adoption assistance except when not in the child’s best interest
e. Method of Delivery and Geographic Area Public and Private delivery (direct and purchase of service). Statewide geographic area.
f. Partnering State Agency North Carolina Division of Social Services
g. Subgrantee / Service Providers Barium Springs Home For Children/Children's Hope Alliance, Children’s Home Society, Catawba County Social Services, Duke Center For Child And Family Health

2. Program Operations – Case Management Services

a. Service Category (use uniform definition) – Case Management Services
b. SSBG Goal 1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency. 2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency. 3. Preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating or reuniting families. 4. Preventing or reducing in appropriate institutional care by providing for community-based care, home-based care or other forms of less intensive care.
c. Description of Services Services or activities for the arrangement, coordination, and monitoring of services to meet the needs of individuals and families. Component services and activities may include individual service plan development; counseling; monitoring, developing, securing, and coordinating services; monitoring and evaluating client progress; and assuring that clients' rights are protected.
d. Description of Recipients (eligibility considerations) Recipients and eligibility vary across specific programs, although it is typically not a means tested program based off income.
e. Method of Delivery and Geographic Area Public and Private delivery (direct and purchase of service). Statewide geographic area.
f. Partnering State Agency North Carolina Division of Social Services
g. Subgrantee / Service Providers County Departments of Social Services, but may vary depending on specific program.

3. Program Operations – Congregate Meals

a. Service Category (use uniform definition) – Congregate Meals
b. SSBG Goal 1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency. 2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency. 4. Preventing or reducing in appropriate institutional care by providing for community-based care, home-based care or other forms of less intensive care.
c. Description of Services Services or activities designed to prepare and serve one or more meals a day to individuals in central dining areas in order to prevent institutionalization, malnutrition, and feelings of isolation. Component services or activities may include the cost of personnel, equipment, and food; assessment of nutritional and dietary needs; nutritional education and counseling; socialization; and other services such as transportation and information and referral.
d. Description of Recipients (eligibility considerations) - People 60+ and their spouses regardless of age when the older adult is a nutrition client. - Local option, based on AAA's written procedures, to offer congregate meals to volunteers who work during meal hours. - Local option to offer congregate meals to people under age 60 with disabilities who reside with and accompany eligible people to meal sites. Local option to offer congregate meals to people under age 60 with disabilities who reside in housing
e. Method of Delivery and Geographic Area Public and Private delivery (direct and purchase of service). Optional service based on individual county need and available resources.
f. Partnering State Agency North Carolina Division of Aging
g. Subgrantee / Service Providers Each of the 100 counties has its own service provider. Directory can be found using the following hyperlink: https://www.ncdhhs.gov/media/2956/download

4. Program Operations – Counseling Services

a. Service Category (use uniform definition) – Counseling Services
b. SSBG Goal <ol style="list-style-type: none">1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency.2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.3. Preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating or reuniting families.4. Preventing or reducing in appropriate institutional care by providing for community-based care, home-based care or other forms of less intensive care.
c. Description of Services Services or activities that apply therapeutic processes to personal, family, situational, or occupational problems in order to bring about a positive resolution of the problem or improved individual or family functioning or circumstances. Problem areas may include family and marital relationships, parent-child problems, or drug abuse.
d. Description of Recipients (eligibility considerations) Recipients and eligibility vary across specific programs, although it is typically not a means tested program based off income.
e. Method of Delivery and Geographic Area Public and Private delivery (direct and purchase of service). Optional service based on individual county need and available resources.
f. Partnering State Agency North Carolina Division of Social Services
g. Subgrantee / Service Providers Departments of Social Services administer within their respective counties. Additional subgrantees may vary depending on particular county.

5. Program Operations – Day Care Services – Adults

<p>a. Service Category (use uniform definition) – Day Care Services – Adults</p>
<p>b. SSBG Goal</p> <ol style="list-style-type: none">1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency.2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.3. Preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating or reuniting families.4. Preventing or reducing in appropriate institutional care by providing for community-based care, home-based care or other forms of less intensive care.
<p>c. Description of Services</p> <p>Services or activities provided to adults who require care and supervision in a protective setting for a portion of a 24-hour day. Component services or activities may include opportunity for social interaction, companionship and self- education; health support or assistance in obtaining health services; counseling; recreation and general leisure time activities; meals; personal care services; plan development; and transportation.</p>
<p>d. Description of Recipients (eligibility considerations)</p> <p>Adults who because of age and/or disability need the service to enable them to remain in or return to their own homes. No additional criteria can be imposed on applicants. If the individual falls within the target population, documentation of that fact is required. Documentation must show that because of age, disability or handicap, the individual needs the service to enable him/her to remain in or return to his/her own home.</p>
<p>e. Method of Delivery and Geographic Area</p> <p>Public and Private delivery (direct and purchase of service). Optional service based on individual county need and available resources.</p>
<p>f. Partnering State Agency</p> <p>North Carolina Division of Aging</p>
<p>g. Subgrantee / Service Providers</p> <p>The hyperlink below provides the list of certified Adult Day Care and Adult Day Health programs as of 8/10/2022: https://www.ncdhhs.gov/media/15933/open.</p>

6. Program Operations – Day Care Services – Children

<p>a. Service Category (use uniform definition) – Day Care Services – Children</p>
<p>b. SSBG Goal</p> <ol style="list-style-type: none">1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency.2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.3. Preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating or reuniting families.4. Preventing or reducing in appropriate institutional care by providing for community-based care, home-based care or other forms of less intensive care.
<p>c. Description of Services</p> <p>Services or activities provided in a setting that meets applicable standards of state and local law, in a center or in a home, for a portion of a 24-hour day. Component services or activities may include a comprehensive and coordinated set of appropriate developmental activities for children, recreation, meals and snacks, transportation, health support services, social service counseling for parents, plan development, and licensing and monitoring of child care homes and facilities.</p>
<p>d. Description of Recipients (eligibility considerations)</p> <p>Clients must be less than 13 years old. Outside of targeted subsidies, services are provided without regard to income.</p>
<p>e. Method of Delivery and Geographic Area</p> <p>Public and Private delivery (direct and purchase of service). Optional service based on individual county need and available resources.</p>
<p>f. Partnering State Agency</p> <p>North Carolina Division of Child Development and Early Education</p>
<p>g. Subgrantee / Service Providers</p> <p>Facilities across the state can apply for licensing. Search directory can be found via the following hyperlink: https://ncchildcaresearch.dhhs.state.nc.us/search.asp.</p>

7. Program Operations – Education and Training Services

a. Service Category (use uniform definition) – Education and Training Services
b. SSBG Goal 1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency. 2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.
c. Description of Services Services provided to improve knowledge or daily living skills and to enhance cultural opportunities. Services may include instruction or training in, but are not limited to, such issues as consumer education, health education, community protection and safety education, literacy education, English as a second language, and General Educational Development (G.E.D.). Component services or activities may include screening, assessment and testing; individual or group instruction; tutoring; provision of books, supplies and instructional material; counseling; transportation; and referral to community resources.
d. Description of Recipients (eligibility considerations) Recipients and eligibility vary across specific programs, although they are typically not a means tested programs based off income.
e. Method of Delivery and Geographic Area Public and Private delivery (direct and purchase of service). Optional service based on individual county need and available resources.
f. Partnering State Agency North Carolina Division of Social Services, North Carolina Department of Public Instruction, North Carolina Department of Child Development and Early Education.
g. Subgrantee / Service Providers Vary widely depending on the type of education service provided.

8. Program Operations – Employment Services

a. Service Category (use uniform definition) – Employment Services
b. SSBG Goal <ol style="list-style-type: none">1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency.2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.
c. Description of Services <p>These services cover an array of counseling and guidance issues for eligible individuals who are blind or visually impaired that could be general or specific and substantive in scope. Guidance, counseling and associated coordination of services, as provided by trained independent living counselors and support staff, are an integral component of the independent living rehabilitation process that enables individuals to live and interact within their community of choice. This includes job development and job placement services provided through the Division of Services for the Blind's Vocational Rehabilitation Program.</p>
d. Description of Recipients (eligibility considerations) <p>To receive services, clients must meet the following criteria:</p> <ol style="list-style-type: none">1. The individual meets the criteria for low-vision or legal blindness which for such individual constitutes or results in a substantial impediment to employment;2. The individual can benefit from vocational rehabilitation services in terms of a competitive integrated employment outcome; AND3. The individual requires vocational rehabilitation services to prepare for, secure, retain, advance in or regain competitive employment.
e. Method of Delivery and Geographic Area <p>Public and Private delivery (direct and purchase of service). Optional service based on individual county need and available resources.</p>
f. Partnering State Agency <p>North Carolina Division of Services for the Blind.</p>
g. Subgrantee / Service Providers <p>The following hyperlink lists all Division of Services for the Blind District offices in North Carolina: https://www.ncdhhs.gov/divisions/services-blind/services-blind-district-offices.</p> <p>Division of Services to the Blind Social Workers by county with their contact information is found at the following hyperlink: https://www.ncdhhs.gov/divisions/services-blind/social-workers-blind</p>

9. Program Operations – Family Planning Services

a. Service Category (use uniform definition) – Family Planning Services
b. SSBG Goal 1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency. 2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.
c. Description of Services Educational comprehensive medical or social services or activities which enable individuals, including minors, to determine freely the number and spacing of their children and to select the means by which this may be achieved. These services and activities include a broad range of acceptable and effective methods and services to limit or enhance fertility, including contraceptive methods (including natural family planning and abstinence), and the management of infertility (including referral to adoption). Specific component services and activities may include preconceptional counseling, education, and general reproductive health care,
d. Description of Recipients (eligibility considerations) US citizens or documented immigrants. North Carolina residents who: - Are not pregnant - Are not incarcerated - Have income at or below 195% of the federal poverty level - Not currently on Medicaid
e. Method of Delivery and Geographic Area Public and Private delivery (direct and purchase of service). Statewide geographic area.
f. Partnering State Agency North Carolina Division of Health Benefits
g. Subgrantee / Service Providers Any family planning provider in North Carolina enrolled in Medicaid can provide these services.

10. Program Operations – Foster Care Services for Adults

<p>a. Service Category (use uniform definition) – Foster Care Services for Adults</p>
<p>b. SSBG Goal</p> <ol style="list-style-type: none">1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency.2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.3. Preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating or reuniting families.5. Securing referral or admission for institutional care when other forms of care are not appropriate, or providing services to individuals in institutions.
<p>c. Description of Services</p> <p>Services or activities that assess the need and arrange for the substitute care and alternate living situation of adults in a setting suitable to the individual's needs. Individuals may need such services because of social, physical or mental disabilities, or as a consequence of abuse or neglect. Care may be provided in a community-based setting, or such services may arrange for institutionalization when necessary. Component services or activities include assessment of the individual's needs; case planning and case management to assure that the individual receives proper care in the placement; counseling to help with personal problems</p>
<p>d. Description of Recipients (eligibility considerations)</p> <p>Age – at least 65 years, unless they are designated as disabled by Social Security. Disabled individuals must be at least 18 years old.</p> <p>Residency – U.S. Citizens and residents of North Carolina (must prove with prior address)</p> <p>Functional Ability – must have a medically documented need for the level of care provided in an adult care home.</p> <p>Recipients may qualify for financial assistance based on monthly income/assets.</p>
<p>e. Method of Delivery and Geographic Area</p> <p>Public and Private delivery (direct and purchase of service). Optional service based on individual county need and available resources.</p>
<p>f. Partnering State Agency</p> <p>North Carolina Division of Social Services</p>
<p>g. Subgrantee / Service Providers</p> <p>County Departments of Social Services administer care locally. Foster homes (as well as select group homes) must be licensed with the state via NCDHHS.</p>

11. Program Operations – Foster Care Services for Children

a. Service Category (use uniform definition) – Prevention and Intervention Services
b. SSBG Goal 1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency. 2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency. 3. Preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating or reuniting families. 5. Securing referral or admission for institutional care when other forms of care are not appropriate, or providing services to individuals in institutions.
c. Description of Services Services or activities associated with the provision of an alternative family life experience for abused, neglected or dependent children, between birth and the age of majority, on the basis of a court commitment or a voluntary placement agreement signed by the parent or guardian. Services may be provided to children in foster family homes, foster homes of relatives, group homes, emergency shelters, residential facilities, child care institutions, pre-adoptive homes or supervised independent living situation. Component services or activities may include assessment of the child's needs; case planning and case
d. Description of Recipients (eligibility considerations) Children must be under the age of 21. A CPS Assessment must determine that the child was a victim of maltreatment, there is a risk of future maltreatment, and the child is not safe within his/her current living environment. Foster parents must: - Be at least 21 years old - Have a stable home and income - Maintain a drug free environment
e. Method of Delivery and Geographic Area Public and Private delivery (direct and purchase of service). Statewide geographic area.
f. Partnering State Agency North Carolina Division of Social Services.
g. Subgrantee / Service Providers County Departments of Social Services administer care locally. Foster homes (as well as select group homes) must be licensed with the state via NCDHHS.

12. Program Operations – Health Related and Home Health Services

<p>a. Service Category (use uniform definition) – Health Related and Home Health Services</p>
<p>b. SSBG Goal</p> <ol style="list-style-type: none">1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency.2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.3. Preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating or reuniting families.5. Securing referral or admission for institutional care when other forms of care are not appropriate, or providing services to individuals in institutions.
<p>c. Description of Services</p> <p>In-home or out-of- home services or activities designed to assist individuals and families to attain and maintain a favorable condition of health. Component services and activities may include providing an analysis or assessment of an individual's health problems and the development of a treatment plan; assisting individuals to identify and understand their health needs; assisting individuals to locate, provide or secure, and utilize appropriate medical treatment, preventive medical care, and health maintenance services, including in-home health services and emergency medical services; and providing follow-up services as</p>
<p>d. Description of Recipients (eligibility considerations)</p> <p>Outside of special provisions, clients must be enrolled in either the NC Medicaid Program, or the NC Health Choice Program on the date of service.</p>
<p>e. Method of Delivery and Geographic Area</p> <p>Public and Private delivery (direct and purchase of service). Health Support Services have a statewide geographic area. Home Health Services are optional services based on individual county need and available resources.</p>
<p>f. Partnering State Agency</p> <p>North Carolina Division of Health Benefits</p>
<p>g. Subgrantee / Service Providers</p> <p>Various licensed providers across North Carolina.</p>

13. Program Operations – Home Based Services

a. Service Category (use uniform definition) – Home Based Services
b. SSBG Goal <ol style="list-style-type: none">1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency.2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.3. Preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating or reuniting families.4. Preventing or reducing in appropriate institutional care by providing for community-based care, home-based care or other forms of less intensive care.
c. Description of Services In-home services or activities provided to individuals or families to assist with household or personal care activities that improve or maintain adequate family well-being. These services may be provided for reasons of illness, incapacity, frailty, absence of a caretaker relative, or to prevent abuse and neglect of a child or adult. Major service components include homemaker services, chore services, home maintenance services, and household management services. Component services or activities may include protective supervision of adults and/or children to help prevent abuse, temporary non-medical personal care, house-cleaning,
d. Description of Recipients (eligibility considerations) Clients must be 60 years of age or older, live at home, and have home management and/or personal care needs. Individuals served must be in need of the service for all of the following reasons: <ol style="list-style-type: none">1. The individual is unable to carry out one (1) or more tasks essential to the activities of daily living (ADL's) or instrumental activities of daily living (IADL's).2. The individual needs help with these tasks in order to remain in him/her own home.3. A responsible person is not available to perform these tasks or the primary caregiver needs relief.
e. Method of Delivery and Geographic Area Public and Private delivery (direct and purchase of service). Statewide geographic area.
f. Partnering State Agency North Carolina Division of Aging
g. Subgrantee / Service Providers The following hyperlink provides a list of in-home agencies across North Carolina: https://www.ncdhhs.gov/media/8956/download .

14. Program Operations – Home Delivered Meals

<p>a. Service Category (use uniform definition) – Home Delivered Meals</p>
<p>b. SSBG Goal</p> <ol style="list-style-type: none">1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency.2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.4. Preventing or reducing in appropriate institutional care by providing for community-based care, home-based care or other forms of less intensive care.
<p>c. Description of Services</p> <p>Services or activities designed to prepare and deliver one or more meals a day to an individual's residence in order to prevent institutionalization, malnutrition, and feelings of isolation. Component services or activities may include the cost of personnel, equipment, and food; assessment of nutritional and dietary needs; nutritional education and counseling; socialization services; and information and referral.</p>
<p>d. Description of Recipients (eligibility considerations)</p> <ul style="list-style-type: none">- People age 60+ who are physically or mentally unable to obtain food or prepare meals, who have no responsible person who is able and willing to perform this service, and who are unable to participate in congregate nutrition program because of physical or mental impairment.- The spouse of an older person, if one or the other is homebound by reason of illness or incapacitating disability.- The family caregiver of an eligible homebound older adult.
<p>e. Method of Delivery and Geographic Area</p> <p>Public and Private delivery (direct and purchase of service). Optional service based on individual county need and available resources.</p>
<p>f. Partnering State Agency</p> <p>North Carolina Division of Aging</p>
<p>g. Subgrantee / Service Providers</p> <p>The hyperlink below provides the list of meal delivery service providers per each North Carolina county: https://www.ncdhhs.gov/media/2957/download</p>

15. Program Operations – Housing Services

<p>a. Service Category (use uniform definition) – Housing Services</p>
<p>b. SSBG Goal</p> <ol style="list-style-type: none">1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency.2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.3. Preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating or reuniting families.
<p>c. Description of Services</p> <p>Housing services are those services or activities designed to assist individuals or families in locating, obtaining, or retaining suitable housing. Component services or activities may include tenant counseling; helping individuals and families to identify and correct substandard housing conditions on behalf of individuals and families who are unable to protect their own interests; and assisting individuals and families to understand leases, secure utilities, make moving arrangements and minor renovations.</p>
<p>d. Description of Recipients (eligibility considerations)</p> <p>Recipients and eligibility vary across specific programs. Some programs may also be means-tested based off income.</p>
<p>e. Method of Delivery and Geographic Area</p> <p>Public and Private delivery (direct and purchase of service). Optional service based on individual county need and available resources.</p>
<p>f. Partnering State Agency</p> <p>North Carolina Housing Finance Agency, North Carolina Division of Aging, North Carolina Division of Social Services</p>
<p>g. Subgrantee / Service Providers</p> <p>Various local/county-level housing authorities, as well as numerous rental housing partners across the state, manage housing initiatives that NCDHFA spearheads.</p>

16. Program Operations – Independent and Transitional Living Services

<p>a. Service Category (use uniform definition) – Independent and Transitional Living Services</p>
<p>b. SSBG Goal</p> <ol style="list-style-type: none">1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency.2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.3. Preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating or reuniting families.5. Securing referral or admission for institutional care when other forms of care are not appropriate, or providing services to individuals in institutions.
<p>c. Description of Services</p> <p>Independent and transitional living services are those services and activities designed to help older youth in foster care or homeless youth make the transition to independent living, or to help adults make the transition from an institution, or from homelessness, to independent living. Component services or activities may include educational and employment assistance, training in daily living skills, and housing assistance. Specific component services and activities may include supervised practice living and post-foster care services.</p>
<p>d. Description of Recipients (eligibility considerations)</p> <ul style="list-style-type: none">- Youth and young adults currently or formerly in foster care ages 13-17- Young adults who are between the ages of 18-21 and are participating in Foster Care 18 to 21- Young adults who aged out of foster care at age 18 and are not participating in Foster Care 18 to 21
<p>e. Method of Delivery and Geographic Area</p> <p>Public and Private delivery (direct and purchase of service). Individual and Family Adjustment Services – Statewide; Community Living Services and Youth Services are optional services based on individual county need and available resources.</p>
<p>f. Partnering State Agency</p> <p>North Carolina Division of Social Services (Medicaid for persons who have aged out of foster care is under the NC Division of Health Benefits)</p>
<p>g. Subgrantee / Service Providers</p> <p>County Departments of Social Services administer services locally.</p>

17. Program Operations – Information and Referral

<p>a. Service Category (use uniform definition) – Information and Referral</p>
<p>b. SSBG Goal</p> <ol style="list-style-type: none">1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency.2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.5. Securing referral or admission for institutional care when other forms of care are not appropriate, or providing services to individuals in institutions.
<p>c. Description of Services</p> <p>Services or activities designed to provide information about services provided by public and private service providers and a brief assessment of client needs (but not diagnosis and evaluation) to facilitate appropriate referral to these community resources.</p>
<p>d. Description of Recipients (eligibility considerations)</p> <p>Recipients and eligibility vary across specific programs, although it is typically not a means tested program based off income.</p>
<p>e. Method of Delivery and Geographic Area</p> <p>Public and Private delivery (direct and purchase of service). Optional service based on individual county need and available resources.</p>
<p>f. Partnering State Agency</p> <p>Various depending on program.</p>
<p>g. Subgrantee / Service Providers</p> <p>Various depending on program.</p>

18. Program Operations – Legal Services

<p>a. Service Category (use uniform definition) – Legal Services</p>
<p>b. SSBG Goal</p> <ol style="list-style-type: none">1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency.2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.3. Preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating or reuniting families.
<p>c. Description of Services</p> <p>Services or activities provided by a lawyer or other person(s) under the supervision of a lawyer to assist individuals in seeking or obtaining legal help in civil matters such as housing, divorce, child support, guardianship, paternity, and legal separation. Component services or activities may include receiving and preparing cases for trial, provision of legal advice, representation at hearings, and counseling.</p>
<p>d. Description of Recipients (eligibility considerations)</p> <p>Must be a resident of North Carolina.</p>
<p>e. Method of Delivery and Geographic Area</p> <p>Public and Private delivery (direct and purchase of service). Statewide geographic area.</p>
<p>f. Partnering State Agency</p> <p>North Carolina Division of Aging for legal assistance of elderly populations, while the Department of Justice manages legal services for the broader population.</p>
<p>g. Subgrantee / Service Providers</p> <p>County-level Justice Centers and Departments of Social Services. The nonprofit North Carolina Justice Centers also offers additional legal services to the public, particularly those of low-income. https://www.ncjustice.org/getting-legal-assistance/.</p>

19. Program Operations – Pregnancy and Parenting Services for Young Parents

<p>a. Service Category (use uniform definition) – Pregnancy and Parenting Services for Young Parents</p>
<p>b. SSBG Goal</p> <ol style="list-style-type: none">1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency.2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.3. Preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating or reuniting families.4. Preventing or reducing in appropriate institutional care by providing for community-based care, home-based care or other forms of less intensive care.
<p>c. Description of Services</p> <p>Services or activities for married or unmarried adolescent parents and their families designed to assist young parents in coping with the social, emotional, and economic problems related to pregnancy and in planning for the future. Component services or activities may include securing necessary health care and living arrangements; obtaining legal services; and providing counseling, child care education, and training in and development of parenting skills.</p>
<p>d. Description of Recipients (eligibility considerations)</p> <p>Any individual, male or female, who is involved in any unplanned pregnancy. For Medicaid-administered services, individuals must not be incarcerated and meet income requirements.</p>
<p>e. Method of Delivery and Geographic Area</p> <p>Public and Private delivery (direct and purchase of service). Optional service based on individual county need and available resources.</p>
<p>f. Partnering State Agency</p> <p>North Carolina Division of Social Services. The NC Division of Medical Benefits administers the 'Be Smart' Family Planning Program.</p>
<p>g. Subgrantee / Service Providers</p> <p>County Departments of Social Services administer services locally.</p>

20. Program Operations – Prevention and Intervention Services

<p>a. Service Category (use uniform definition) – Prevention and Intervention Services</p>
<p>b. SSBG Goal</p> <ol style="list-style-type: none">1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency.2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.3. Preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating or reuniting families.4. Preventing or reducing in appropriate institutional care by providing for community-based care, home-based care or other forms of less intensive care.
<p>c. Description of Services</p> <p>Services or activities designed to provide early identification and/or timely intervention to support families and prevent or ameliorate the consequences of, abuse, neglect, or family violence, or to assist in making arrangement for alternate placements or living arrangements where necessary. Such services may also be provided to prevent the removal of a child or adult from the home. Component services and activities may include investigation; assessment and/or evaluation of the extent of the problem; counseling, including mental health counseling or therapy as needed; developmental and parenting skills training; respite care;</p>
<p>d. Description of Recipients (eligibility considerations)</p> <p>There are no eligibility requirements for Family Support programs. Children participating in permanency planning can meet the following qualifications:</p> <ul style="list-style-type: none">- at imminent risk of entering DSS custody or placement responsibility;- in agency custody/placement responsibility for less than 12 months;- in agency custody/placement responsibility for more than 12 months and for whom the plan is NEITHER long-term foster care NOR reunification with birth parents; OR
<p>e. Method of Delivery and Geographic Area</p> <p>Public and Private delivery (direct and purchase of service). Optional service based on individual county need and available resources.</p>
<p>f. Partnering State Agency</p> <p>North Carolina Division of Social Services</p>
<p>g. Subgrantee / Service Providers</p> <p>County Departments of Social Services administer services locally.</p>

21. Program Operations – Protective Services for Adults

a. Service Category (use uniform definition) – Protective Services for Adults
b. SSBG Goal <ol style="list-style-type: none">1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency.2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.3. Preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating or reuniting families.4. Preventing or reducing in appropriate institutional care by providing for community-based care, home-based care or other forms of less intensive care.
c. Description of Services Services or activities designed to prevent or remedy abuse, neglect or exploitation of adults who are unable to protect their own interests. Examples of situations that may require protective services are injury due to maltreatment or family violence; lack of adequate food, clothing or shelter; lack of essential medical treatment or rehabilitation services; and lack of necessary financial or other resources. Component services or activities may include investigation; immediate intervention; emergency medical services; emergency shelter; developing case plans; initiation of legal action (if needed); counseling for the individual and the
d. Description of Recipients (eligibility considerations) Any older adult or an adult with a disability is eligible to receive services. Targets those who have been abused, neglected, or exploited.
e. Method of Delivery and Geographic Area Public and Private delivery (direct and purchase of service). Statewide geographic area.
f. Partnering State Agency North Carolina Division of Aging, North Carolina Division of Social Services
g. Subgrantee / Service Providers County Departments of Social Services administer services locally.

22. Program Operations – Protective Services for Children

<p>a. Service Category (use uniform definition) – Protective Services for Children</p>
<p>b. SSBG Goal</p> <ol style="list-style-type: none">1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency.2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.3. Preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating or reuniting families.4. Preventing or reducing in appropriate institutional care by providing for community-based care, home-based care or other forms of less intensive care.
<p>c. Description of Services</p> <p>Protective services for children are those services or activities designed to prevent or remedy abuse, neglect, or exploitation of children who may be harmed through physical or mental injury, sexual abuse or exploitation, and negligent treatment or maltreatment, including failure to be provided with adequate food, clothing, shelter, or medical care. Component services or activities may include immediate investigation and intervention; emergency medical services; emergency shelter; developing case plans; initiation of legal action (if needed); counseling for the child and the family; assessment/evaluation of family circumstances;</p>
<p>d. Description of Recipients (eligibility considerations)</p> <p>Protective services for children are those services or activities designed to prevent or remedy abuse, neglect, or exploitation of children who may be harmed through physical or mental injury, sexual abuse or exploitation, and negligent treatment or maltreatment, including failure to be provided with adequate food, clothing, shelter, or medical care. Component services or activities may include immediate investigation and intervention; emergency medical services; emergency shelter; developing case plans; initiation of legal action (if needed); counseling for the child and the family; assessment/evaluation of family circumstances;</p>
<p>e. Method of Delivery and Geographic Area</p> <p>Public and Private delivery (direct and purchase of service). Statewide geographic area.</p>
<p>f. Partnering State Agency</p> <p>North Carolina Division of Social Services.</p>
<p>g. Subgrantee / Service Providers</p> <p>County Departments of Social Services administer services locally.</p>

23. Program Operations – Recreational Services

a. Service Category (use uniform definition) – Recreational Services
b. SSBG Goal Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.
c. Description of Services Services or activities designed to provide, or assist individuals to take advantage of, individual or group activities directed towards promoting physical, cultural, and/or social development.
d. Description of Recipients (eligibility considerations) Typically no eligibility requirements, except if a particular program is aiming to target a specific sub-population of North Carolinians.
e. Method of Delivery and Geographic Area Public and Private delivery (direct and purchase of service). Optional service based on individual county need and available resources.
f. Partnering State Agency Various, the state lists 63 recreational and cultural services that it offers on its website: https://www.nc.gov/services/recreation-and-culture
g. Subgrantee / Service Providers Various, although recreation is typically not a service requiring formal third-party contracting. State-sponsored nonprofit groups often offer this service.

24. Program Operations – Residential Treatment Services

a. Service Category (use uniform definition) – Residential Treatment Services
b. SSBG Goal <ol style="list-style-type: none">1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency.2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.3. Preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating or reuniting families.4. Preventing or reducing in appropriate institutional care by providing for community-based care, home-based care or other forms of less intensive care.
c. Description of Services Provide short-term residential care and comprehensive treatment and services for children or adults whose problems are so severe or are such that they cannot be cared for at home or in foster care and need the specialized services provided by specialized facilities. Component services and activities may include diagnosis and psychological evaluation; alcohol and drug detoxification services; individual, family, and group therapy and counseling; remedial education and GED preparation; vocational or pre-vocational training; training in activities of daily living; supervised recreational and social activities; case management;
d. Description of Recipients (eligibility considerations) Clients typically suffer from either a mental health or substance abuse disorder and need 24-hour supervision. They must meet a list of criteria, defined medical necessity, to stay and receive services at residential treatment facilities (as well as have them covered by Medicaid). The core three prerequisites include: <ol style="list-style-type: none">a. The beneficiary's condition meets admission criteria at the facility's defined level of care.b. The beneficiary's treatment does not require a more intensive level of care, and no less intensive level of
e. Method of Delivery and Geographic Area Public and Private delivery (direct and purchase of service). Statewide geographic area.
f. Partnering State Agency North Carolina Division of Social Services, North Carolina Division of Health Benefits (if Medicaid-funded), various other agencies depending on service provided within the residential treatment facility.
g. Subgrantee / Service Providers Facilities offering residential treatment must receive a license from the North Carolina Division of Social Services. The following hyperlink includes a list of approved facilities (although it may not be comprehensive): https://www.dpi.nc.gov/media/10989/download?attachment

25. Program Operations – Special Services for Persons with Developmental or Physical

<p>a. Service Category (use uniform definition) – Special Services for Persons with Developmental or Physical Disabilities</p>
<p>b. SSBG Goal</p> <ol style="list-style-type: none">1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency.2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.3. Preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating or reuniting families.4. Preventing or reducing in appropriate institutional care by providing for community-based care, home-based care or other forms of less intensive care.
<p>c. Description of Services</p> <p>Services or activities to maximize the potential of persons with disabilities, help alleviate the effects of physical, mental or emotional disabilities, and to enable these persons to live in the least restrictive environment possible. Component services or activities may include personal and family counseling; respite care; family support; recreation; transportation; aid to assist with independent functioning in the community; and training in mobility, communication skills, the use of special aids and appliances, and self-sufficiency skills. Residential and medical services may be included only as an integral, but subordinate,</p>
<p>d. Description of Recipients (eligibility considerations)</p> <p>Various target populations depending on specific program.</p>
<p>e. Method of Delivery and Geographic Area</p> <p>Public and Private delivery (direct and purchase of service). Statewide geographic area.</p>
<p>f. Partnering State Agency</p> <p>North Carolina Division of Mental Health, Developmental Disabilities and Substance Abuse, North Carolina Division of Services for the Blind, North Carolina Division of Aging</p>
<p>g. Subgrantee / Service Providers</p> <p>Numerous licensed organizations at county levels, depending on program. Managing organizing that play an active role include the North Carolina Council on Developmental Disabilities and the North Carolina Office on Disability & Health.</p>

26. Program Operations – Special Services for Youth Involved in or at Risk of Involvement with Criminal Activity

<p>a. Service Category (use uniform definition) – Special Services for Youth Involved in or at Risk of Involvement with Criminal Activity</p>
<p>b. SSBG Goal</p> <ol style="list-style-type: none">1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency.2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.3. Preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating or reuniting families.5. Securing referral or admission for institutional care when other forms of care are not appropriate, or providing services to individuals in institutions.
<p>c. Description of Services</p> <p>Services or activities for youth who are, or who may become, involved with the juvenile justice system and their families. Components services or activities are designed to enhance family functioning and/or modify the youth's behavior with the goal of developing socially appropriate behavior and may include counseling, intervention therapy, and residential and medical services if included as an integral but subordinate part of the service.</p>
<p>d. Description of Recipients (eligibility considerations)</p> <p>Any minor under age 17 who has been involved, or has been deemed at risk of future involvement, with the state criminal justice system.</p>
<p>e. Method of Delivery and Geographic Area</p> <p>Public and Private delivery (direct and purchase of service). Optional service based on individual county need and available resources.</p>
<p>f. Partnering State Agency</p> <p>North Carolina Department of Public Safety</p>
<p>g. Subgrantee / Service Providers</p> <p>The state sponsors and advertises 1461 programs targeting improvements within North Carolina's juvenile justice system. The following hyperlink includes a comprehensive directory of such resources: https://www.ncdps.gov/juvenile-justice/service-directory</p>

27. Program Operations – Substance Abuse Services

<p>a. Service Category (use uniform definition) – Substance Abuse Services</p>
<p>b. SSBG Goal</p> <ol style="list-style-type: none">1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency.2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.3. Preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating or reuniting families.4. Preventing or reducing in appropriate institutional care by providing for community-based care, home-based care or other forms of less intensive care.
<p>c. Description of Services</p> <p>Services or activities that are primarily designed to deter, reduce, or eliminate substance abuse or chemical dependence. Except for initial detoxification services, medical and residential services may be included but only as an integral but subordinate part of the service. Component substance abuse services or activities may include a comprehensive range of personal and family counseling methods, methadone treatment for opiate abusers, or detoxification treatment for alcohol abusers. Services may be provided in alternative living arrangements such as institutional settings and community-based halfway houses.</p>
<p>d. Description of Recipients (eligibility considerations)</p> <p>Any person enduring a substance abuse disorder, although specific programs may have eligibility criteria depending on their target population.</p>
<p>e. Method of Delivery and Geographic Area</p> <p>Public and Private delivery (direct and purchase of service). Optional service based on individual county need and available resources.</p>
<p>f. Partnering State Agency</p> <p>North Carolina Division of Mental Health, Development Disability and Substance Abuse</p>
<p>g. Subgrantee / Service Providers</p> <p>The following hyperlink lists the Local Management Entities (LMEs) in North Carolina responsible for administering substance abuse services: https://www.ncdhhs.gov/providers/lme-mco-directory</p>

28. Program Operations – Transportation Services

<p>a. Service Category (use uniform definition) – Transportation Services</p>
<p>b. SSBG Goal</p> <ol style="list-style-type: none">1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency.2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.3. Preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating or reuniting families.4. Preventing or reducing in appropriate institutional care by providing for community-based care, home-based care or other forms of less intensive care.
<p>c. Description of Services</p> <p>Services or activities that provide or arrange for the travel, including travel costs, of individuals in order to access services, or obtain medical care or employment. Component services or activities may include special travel arrangements such as special modes of transportation and personnel to accompany or assist individuals or families to utilize transportation.</p>
<p>d. Description of Recipients (eligibility considerations)</p> <p>Individuals who are 60 years of age or older, except for those who qualify for assistance under Medicaid for health-related services.</p>
<p>e. Method of Delivery and Geographic Area</p> <p>Public and Private delivery (direct and purchase of service). Optional service based on individual county need and available resources.</p>
<p>f. Partnering State Agency</p> <p>North Carolina Division of Aging. The NC Division of Health Benefits also oversees transportation to medical appointments for all Medicaid-eligible individuals who need and request assistance with transportation.</p>
<p>g. Subgrantee / Service Providers</p> <p>The following PDF file lists the primary transportation provider per county in North Carolina: https://www.ncdhhs.gov/media/484/open</p>

29. Program Operations – Other Services

a. Service Category (use uniform definition) – Other Services
b. SSBG Goal <ol style="list-style-type: none">1. Achieving or maintaining economic self-support to prevent, reduce, or eliminate dependency.2. Achieving or maintaining self-sufficiency, including reduction or prevention of dependency.3. Preventing or remedying neglect, abuse, or exploitation of children and adults unable to protect their own interests, or preserving, rehabilitating or reuniting families.4. Preventing or reducing in appropriate institutional care by providing for community-based care, home-based care or other forms of less intensive care.
c. Description of Services Other services include Individual and Family Adjustment Paraprofessional Services, Individual and Family Adjustment – Representative Payee and Services Intake. Individual and Family Adjustment Paraprofessional Services include: <ul style="list-style-type: none">• Supervising visits between parent and child;• Supervising children (while parents attend therapy, parenting classes, etc.,) in absence of caregiver;
d. Description of Recipients (eligibility considerations) Varies by service.
e. Method of Delivery and Geographic Area Public and Private delivery (direct and purchase of service). Statewide geographic area.
f. Partnering State Agency North Carolina Division of Social Services
g. Subgrantee / Service Providers Varies by service, but typically overseen by county-level Departments of Social Services.

V. Appendices

Appendix A: Documentation of Public Hearing

Attach documentation of public hearing, such as public hearing notices, websites, electronic correspondence, letters, newspaper articles, etc.

Appendix B: Certifications

Attach signed copies of the following certifications

1. Drug-Free Workplace Requirements
2. Environmental Tobacco Smoke
3. Lobbying
4. Debarment, Suspension and Other Responsibility Matters

Appendix C: Proof of Audit

Federal regulations state that: "Each State shall, not less often than every two years, audit its expenditures from amounts received (or transferred for use) under this title...Within 30 days following the completion of each audit, the State shall submit a copy of that audit to the legislature of the State and to the Secretary." (Sec. 2006 [42 U.S.C. 1397a, Sec. 2006]).

Provide a copy or link to the most recent audit, or a description of the audit that specifies when the audit occurred and summarizes the results of the audit.

Appendix D: SF 424M

Scanned copy must be uploaded with application

Appendix E: Federal Financial Report (FFR) For SF-425 Federal Financial Reporting (FFR) Form SF-425

Scanned copy must be uploaded with the Intended Use Plan

Appendix F: TANF ACF-196R form

Scanned copy must be uploaded with the Intended Use Plan