NC WIC Program
Remote Program Review Findings Report
October 2021-September 2022

Total # of Remote Program Reviews: 43

Note: Only Review Areas with a Findings Rate of **19% or higher** are included in this report.

Part 1: Application Process & Transfer of Certification

Review Area 1.1
Does the local agency follow required procedures for processing applications for the WIC Program?

10 findings (23%)

Part 5: Civil Rights

Review Area 5.2
Do applicants/participants receive required notifications according to program policy?

8 findings (19%)

Part 7: Fiscal Management

Review Area 7.2
Does the local agency account for WIC Program expenditures according to program requirements?

8 findings (19%)

Part 9: Nutrition Assessment

Review Area 9.1
Are required nutrition assessments completed for each certification period?

17 findings (40%)

Review Area 9.2
Are all eligible nutrition risk criteria for each participant identified and are criteria being used correctly?

28 findings (65%)

Part 10: Plan of Nutrition Care

Review Area 10.1
Is an individualized Care Plan documented for each client?

10 findings (23%)

Part 12: Breastfeeding Promotion & Support

Review Area 12.4
Does the local agency issue breastfeeding supplies in accordance with program policy?

22 findings (51%)

Review Area 12.5
Are women enrolled in the BFPC Program receiving the required number of contacts?

10 findings (23%)

Review Area 12.6
Do breastfeeding peer counselors have ready access to a WIC-designated breastfeeding expert (WIC-DBE) and referral support whenever the peer counselors are working?

10 findings (23%)

Review Area 12.7
Does the local agency communicate with enrolled breastfeeding peer counselor program participants in accordance with program policy?

8 findings (19%)

Review Area	# of Findings	% of agencies
9.2	28	65%
12.4	22	51%
9.1	17	40%
1.1	10	23%
10.1	10	23%
12.5	10	23%
12.6	10	23%
5.2	8	19%
7.2	8	19%
12.7	8	19%

Program Review Findings October 2021-September 2022

1. Application Process & Transfer of Certification		
1.1	**10**	**23%**
1.2	1	2%
1.3	0	0%
1.4	2	5%
1.5	0	0%
1.6	0	0%
1.7	0	0%
1.8	4	9%
1.9	3	7%
total:	20	
2. Electronic Benefit Transfer		
2.1	0	0%
2.2	2	5%
2.3	0	0%
total:	2	
3. Security and Accountability		
3.1	3	7%
3.2	1	2%
3.3	0	0%
3.4	3	7%
total:	7	
4. Vendor Management		
4.1	1	2%
4.2	1	2%
4.3	0	0%
4.4	0	0%
4.5	0	0%
total:	2	

5. Civil Rights		
5.1	3	7%
5.2	**8**	**19%**
5.3	0	0%
5.4	0	0%
5.5	2	5%
5.6	0	0%
total:	13	
6. Caseload Management		
6.1	4	9%
6.2	2	5%
6.3	1	2%
6.4	0	0%
total:	7	
7. Fiscal Management		
7.1	1	2%
7.2	**8**	**19%**
7.3	2	5%
7.4	0	0%
7.5	0	0%
total:	11	
8. Policies and Procedures Management		
8.1	2	5%
8.2	7	16%
8.3	1	2%
total:	10	
9. Nutrition Assessment		
9.1	**17**	**40%**
9.2	**28**	**65%**
9.3	0	0%
9.4	1	2%
9.5	6	14%
total:	52	

10. Plan of Nutrition Care		
10.1	**10**	**23%**
10.2	5	12%
10.3	4	9%
total:	19	
11. Nutrition Education		
11.1	5	12%
11.2	1	2%
11.3	2	5%
11.4	5	12%
11.5	0	0%
total:	13	
12. Breastfeeding Promotion & Support		
12.1	2	5%
12.2	7	16%
12.3	7	16%
12.4	**22**	**51%**
12.5	**10**	**23%**
12.6	**10**	**23%**
12.7	**8**	**19%**
total:	66	

TOTAL Program Reviews=43