

NC Department of Health and Human Services
Division of Mental Health, Developmental Disabilities, and Substance Use Services

## Suicide Prevention Week Lunch & Learn

Lisa DeCiantis, Crisis Services Team Lead, NCDHHS Division of Mental Health, Developmental Disabilities, and Substance Use Services

Hannah Harms, State Suicide Prevention Coordinator

Anne Geissinger, NC Comprehensive Suicide Prevention Program Coordinator; NCDHHS Division of Public Health, Injury and Violence Prevention

Jane Ann Miller, NC Comprehensive Suicide Prevention Program Manager, NCDHHS Division of Public Health, Injury and Violence Prevention

Brittany Jones, NCDHHS 988 Grant Lead, Division of Mental Health, Developmental Disabilities and Substance Use Services

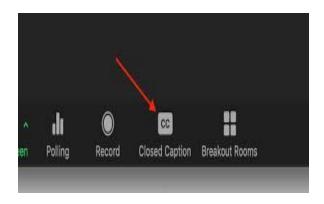
# Housekeeping

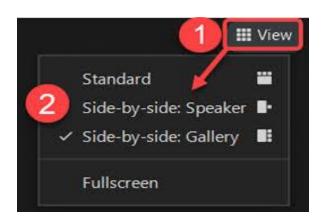
## Reminders about the webinar technology:

- Please make sure you are using a computer or smart phone connected to the internet, and the audio function is on, and the volume is turned up.
- Please make sure your microphone is muted for the duration of the call unless you are speaking or asking questions.
- Questions can be submitted any time during the presentation using the "Q&A" box located on your control panel, and we will answer as many questions as time allows after the presentation.



# Housekeeping





- American Sign Language (ASL) Interpreters and Closed-Captioning
  - ASL Interpreters and Closed-Captioning options will be available for today's event.
  - For closed-captioning options select the "Closed Caption" feature located on your control panel.

Intérpretes en lengua de signos americana (ASL) y subtítulos:

Habrá intérpretes de ASL y opciones de subtítulos disponibles para el evento de hoy. Para opciones de subtítulos, seleccione la función "Subtítulos" ubicada en su panel de control.

- Adjusting Video Layout and Screen View
- Select the "View" feature located in the top-right hand corner of your screen.

# **Agenda**

- 1. Introductions
- 2. Overview
- 3. Presentation
- 4. Q&A

# Kelly Crosbie, MSW, LCSW, DMHDDSUS Director



- 30 years in MH/SU/IDD Field
- 13 years in DHHS
- DMHDDSUS since Dec 2022
- Licensed Clinical Social Worker (LCSW)
- Person with lived experience

# Presentation

# Lisa DeCiantis, MA LCMHC Crisis Services Lead



- Division of Mental Health Developmental Disability and Substance Use Services
- •22 years in MH/SUD Field
- •NCDHHS since 2015
- Lisa.deciantis@dhhs.nc.gov

## 988: Suicide and Crisis Lifeline

- National 9-8-8 Suicide and Crisis Lifeline was launched on July 16, 2022
- 24-hour access to trained crisis counselors
- Reached through
  - 988 or 1-800-273-TALK (8255) call/text
  - Text Ayuda to 988
  - 988lifeline.org or 988lineadevida.org/– chat
- Calls routed to call center based on caller's area code
  - Intro message comes on with prompts
    - Press "2" Spanish (average 174 per month)
    - Press "1" Veterans line (average 1,933)
    - Press "3" LGBTQ+ (ages 13 24) (average 423 since July 2023)
  - Video phone caller directly routed to American Sign Language call center
- Assessment will determine the need for further intervention (Mobile Crisis, Law Enforcement, Warm Hand-off to LMEs, Referral to community)



# 988: Facts & Figures

- **Every** person who connects with 988 is offered support
- Currently, over 8,000 people reach out 988 each month in North Carolina
- Approximately 60% of individuals are reaching out for the first time
- Approximately 40% are repeat callers looking for additional support
- 75% of individuals with thoughts of suicide reported improvement in how they were feeling by the end of their call
- Individuals calling can remain anonymous
- Can reach out if your concerned about someone else

# **NC 988 Performance Dashboard**



#### North Carolina 988 Performance Dashboard

Past 12 Months (7/23-6/24)

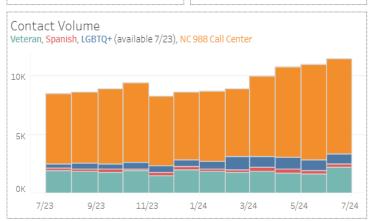


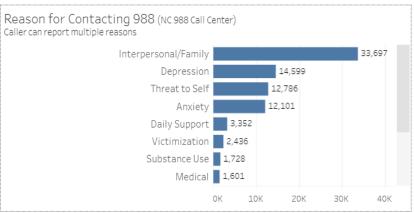


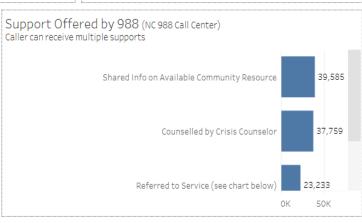
112,757 NC Contact Volume 98.0% NC 988 Call Center Answer Rate 14.2 seconds
Avg Time to Answer Calls (NC 988 Call Center)

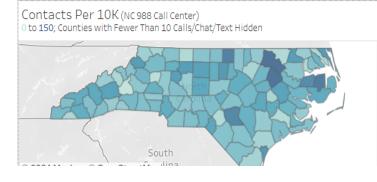
45.5% of Contacts are from Repeat Callers (NC 988 Call Center)

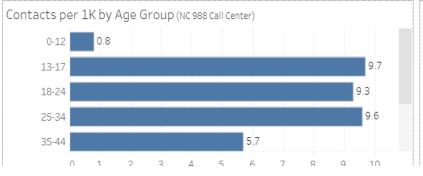
9.3% of Contacts Referred to Mobile Crisis (NC 988 Call Center)

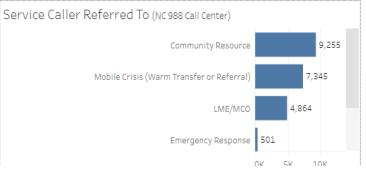












# When should someone reach out to 988?

Anytime – If you are thinking about reaching out...do it!





## **Statewide Peer Warm Line**

- 24/7 Peer Support
- Can call the Peer Warmline Directly OR 988 can do a warm transfer.
- Peer Support Specialists are people living in recovery with a mental illness and/or substance use disorder
  - offer non-clinical support and resources to those who reach out
  - offer a unique perspective of shared experiences

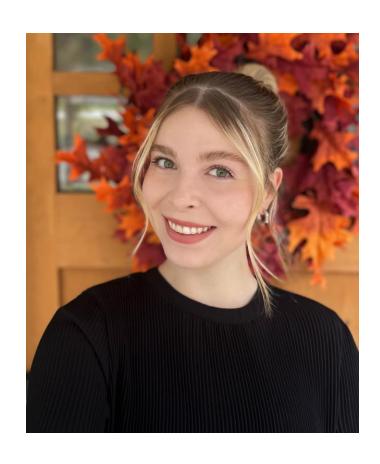








# Hannah Harms, State Suicide Prevention Coordinator, DHHS Office of the Secretary



- Office of the Secretary
- UNC Suicide Prevention Institute (SPI)
- •NCDHHS since 2023
- •Hannah.Harms@dhhs.nc.gov

# **New: Suicide Prevention Landing Page**

Suicide Prevention Means Matter

Resources for You

Resources for Your
Community

Resources for Providers

Resources for Providers

Resources for Providers

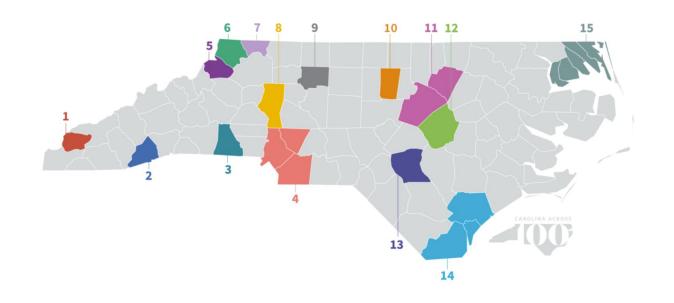
Resources for Providers

Suicide Prevention Action Plans

ncdhhs.gov/stopncsuicide

## **Suicide Prevention Statewide Collaborative**

- Extension of Carolina Across 100, Our State Our Wellbeing Program
- Partnership between UNC's ncIMPACT and Suicide Prevention Institute
- 15 local suicide prevention teams covering 24 counties



## **Suicide Prevention Statewide Collaborative**

## All are welcome! Email <a href="mailto:harms@dhhs.nc.gov">hannah.harms@dhhs.nc.gov</a>

Tr

- Listserv
- Monthly newsletter
- Monthly webinars

 Upcoming webinar: Tuesday, 9/17/24 12:00 pm-1:00 pm with CAMS founder, Dr. David Jobes



## **Suicide Prevention State Action Plan**

North Carolina

#### SUICIDE PREVENTION ACTION PLAN

promote services information rehabilitate data engage suicidal funding community risk personnel ensure military intervention families care communication treatment communication treatment communication treatment equity plan use hope survivors resources recovery prevention equity plan equity plan media outreach recover adopt disorders evaluate substance family increases health effectiveness staff ensure information health groups wellness help care hope awareness department funding behavior training policies students local include use organizations evaluate



- •Current plan: 2021-2025
- •Full document available at, Ncdhhs.gov/stopncsuicide

- •Next state plan: 2026-2030
- Planning to begin 2025

# **Comprehensive Suicide Prevention Team**



Anne L. Geissinger, MPH & RDN
Suicide Prevention Coordinator
20 yrs. in public health
5 yrs. in suicide prevention
Anne.geissinger@dhhs.nc.gov



Jane Ann Miller, MPH
Suicide Prevention Program Manager
24 yrs. in suicide prevention
14 yrs. in mental health
Jane.miller@dhhs.nc.gov

# Community Helper Training

# Community Helper Training: Suicide Prevention & Intervention Skills Training

- Faith Leaders for Life (FLFL)
  - Provide community helper training to faith leaders and faith communities
- Start with Veterans (SWV)
  - Provide community helper training to those who interact with veterans
- Applied Suicide Intervention Skills Training (ASIST)
  - In-depth crisis intervention training; "suicide first aid"

# How to Get Involved with Faith Leaders for Life (FLFL)

- Discuss this free program with local faith leaders in your community.
- Email <u>abigail.coffey@dhhs.nc.</u> gov to receive the next application.
- You can request the flyer via email.

#### Faith Leaders for Life (FLFL)

Prevent suicide. Protect life. Promote Hope.

A suicide prevention program for faith communities



?

Have you had a suicide loss or suicide attempt in your community? Would you like to learn how to prevent suicide and provide care after a loss?

Faith Leaders for Life (FLFL) is a free program for faith communities that involves



#### TRAINING

Participants receive 7 hours of online training, including powerful videos

with suicide loss survivors and faith leaders talking through how to manage the needs of a community to prevent loss, respond and provide postvention services related to suicide. Note – this training can be started and stopped at any time; you don't have to do it all at once.

#### VIRTUAL BOOK CLUB

Every week for 4 weeks, 10+ faith leaders will meet to talk about a section of the online training. A trained facilitator with experience in North Carolina faith communities and suicide prevention will lead the book club. The book club is a great opportunity to deepen understanding of the training and it provides a chance to talk with fellow faith leaders about challenges, barriers, and opportunities.



CONTACT LIST A contact list of FLFL participants is provided so that all participants can reach out to each other in times of need. This program is actively engaged in building partnerships across faith traditions and the state.

Coalition; Faith Leaders Building Bridges is a coalition of FLFL program participants who meet monthly to support each other and actively work together for suicide prevention.

#### UPCOMING FLFL GROUPS INCLUDE:

Fall 2024: September-October

Winter 2025: January-February

Summer 2025: July-August

To apply for this training or get more information, please contact:

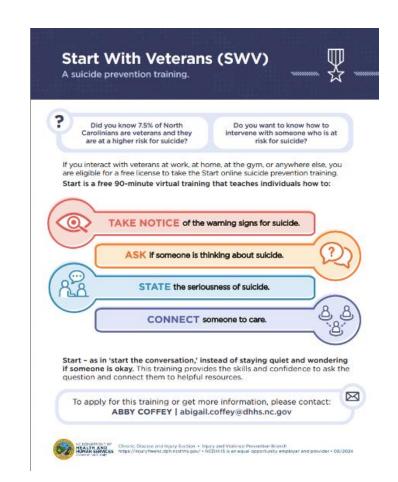
ABBY COFFEY abigail.coffey@dhhs.nc.gov



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Chronic Disease and Injury Section \* Injury and violence Prevention learners
Into section tips //njuryfreenc.dph.ncd/ms.gov/ \* NCDH15 is an equal opportunity employer and provider \* 08/2024
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# How to Get Involved with Start with Veterans

- Talk with your organization and partners about interest in free community helper training
- Gather a list of interested people
  - First name, last name, email address
- Email <u>abigail.coffey@dhhs.nc.gov</u> with list for entry
- You can request the flyer by email



# How to Get Involved with Applied Suicide Intervention Skills Training (ASIST)

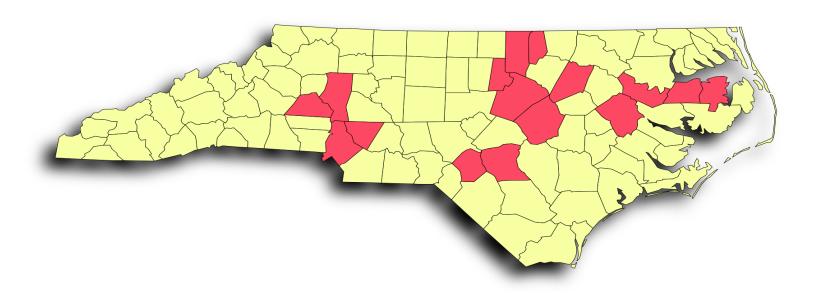
- Find an <u>ASIST workshop</u> near you
- Find a <u>LivingWorks trainer</u>
- Email Jane Ann Miller at jane.miller@dhhs.nc.gov to be connected to trainers in your community

# Firearm Security

# Reduce Firearm Violence to Reduce Suicide

- Firearm Safety Teams (FST)
  - Community led solutions to firearm violence
- Counseling on Access to Lethal Means (CALM)
  - Training for providers and at-risk persons and/or their family. It is a discussion about ways to safeguard the home during the critical time period in which suicide risk is present.

# **Current and Developing FST**



## How to Get Involved with FST

- Talk with your organization and partners in your area about interest in starting an FST
- Review the <u>FST</u> <u>Implementation Guide</u>
- Email Megan Lueck at <u>mlueck@email.unc.edu</u> for how to start your own FST
- You can request the flyer by email



# **Free FST Training**

- Attend an information session 9/11/2024 to learn more.
- Scan the QR code in the flyer provided to register for this free 5-week training program.

# Establishing a Firearm Safety Team in your community



Establishing a Firearm Safety Team (FST) can help build collaborations across the community to make a difference! This training will help you establish and jumpstart your own FST in your county or region. Your team will benefit from additional technical assistance afterwards which includes a member of our training team to answer questions and provide further guidance.

Teams of up to three members can register to attend the five-session training series. Complete the registration here. All sessions will be offered virtually.

Registration for this FREE training closes October 7, 2024. Can't make this one? Click <a href="here">here</a> to be added to the interest list for future offerings.



#### Assemble your tear

And join us for the fivesession workshop series.



Public Health

Wednesdays 2:00pm-3:30pm on the following dates September 11, 2024 (Information Session) October 9, 2024 October 23, 2024

November 6, 2024 November 20, 2024 January 8, 2025

## How to Get Involved with CALM

- Free online course
- Email Jane Ann Miller at jane.miller@dhhs.nc.gov for in person CALM options.
- Request a CALM flyer via email

## Counseling on Access to Lethal Means (CALM)



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Prepares participants to have conversations about reducing immediate access to lethal means of suicide like firearms and medications when a person is at risk for suicide.

CALM emphasizes personal choice and collaboration to help people find more secure ways to store firearms and medications while they are at risk



#### **CALM CLINICAL WORKSHOPS**

These workshops typically last about 3 hours and are intended for clinicians, healthcare providers, social services professionals, and others who regularly work with people at risk for suicide.



#### **CALM CONVERSATIONS**

This 90-minute training is intended for anyone – not just clinicians – who may need to have a conversation with a friend, loved one, or coworker about their access to lethal means.

To apply for this training or get more information, please contact: JANE ANN MILLER | jane.miller@dhhs.nc.gov





NCDEPARTMENT OF Chronic Disease and Injury Section • Injury and Violence Prevention Branch https://injuryfreenc.dph.ncdihhs.gov/ • NCDHHS is an equal opportunity HUMAN SERVICES in the Complexe and provider • 08/2024

# Comprehensive Suicide Prevention Activities

# **CSP Upcoming Trainings and Events**

- FLFL Fall Training: Sept. 2025
- CSP Academy: Oct. 2025
- ASIST Workshop: Nov. 2025
- FLFL Winter Training: Jan. 2025
- CSP Eastern Regional Academy: Feb. 2025
- CSP Western Regional Academy: April 2025
- CALM T4T Training: Summer 2025
- FLFL Summer Training: June 2025

# Suicide Prevention Month Activities

# **Community Suicide Prevention Activities**

- 9/13 VA Community Mental Health Summit
- AFSP Out of Darkness Walks- 8 communities September through November
- 9/13 Fayetteville Military Connection Event
- Host Durham County Department of Public Health
  - o 9/17 Suicide Awareness and Prevention in the Agricultural Community
  - o 9/24 Suicide Prevention in the Elderly
  - 10/9/2024- 1/8/2025 Firearm Safety Team Training
- 9/20 Youth Mental Health First Aid Training in Fayetteville
- Host Agromedicine
  - 9/18 virtual QPR
  - 10/16 virtual QPR
  - 9/26 safeTALK in Raleigh
  - 10/9 virtual CALM
  - 10/29 and 10/30 ASIST in Greenville

## **Suicide Prevention Webinar Series**

- Hosted by Durham County
   Department of Public Health
- Webinar series held on Tuesdays from 2-3 pm during September
- Topics:
  - –9/17: Suicide Awareness and Prevention in the Agricultural Community
  - -9/24: Suicide Prevention in the Elderly



### SUICIDE PREVENTION SERIES S.O.S: LIFE MATTERS

In recognition of Suicide Prevention & Awareness Month (September), and to raise awareness concerning an often stigmatized and taboo topic, join us for this webinar series offered on Tuesdays from 2pm-3pm.

#### Click titles to register!

#### September 3, 2024

#### Youth Suicide Trends

Isley Cotton, MSW, MDiv – Youth Suicide Prevention Coordinator NC Division of Public Health Injury and Violence Prevention Branch North Carolina Department of Health and Human Services

#### September 10, 2024

#### The National Strategy for Preventing Veteran Suicide 2018-2028

Antonia Vincent , LCSW – Community Engagement and Partnership
Coordinator
Durham VA Health Care System

#### September 17, 2024

#### Suicide Awareness and Prevention in the Agricultural Community

McKayla R. Robinette, MS

Farm and Ranch Stress Assistance Network of North Carolina Coordinator

#### North Carolina Agromedicine Institute

#### September 24, 2024

#### Suicide Prevention in the Elderly

Latisha Edwin, Community Liaison Silver Linings for Seniors







# **VA Community Mental Health Summit**

- September 13, 2024
  - -8:30 am 1:30 pm
- Virtual event with CEUs available
- Registration required:
  - https://varedcap.rcp.vaec.v a.gov/redcap/surveys/
  - Access code: XMWXYRTFN





Community Mental Health Summit 2024 VISN 6



#### GROW THROUGH WHAT YOU GO THROUGH

Agenda: 08:30-09:00 Opening Remarks

9:00-10:00 Program to include: "Navigating Loss, Seen and Unseen, We are In this Together" Keynote Speaker: Tai Mendenhall, PhD, LMFT\* September

Virtual Event on WebEx event link will be sent to registered persons

2.5\* CEU's will be available, registration in TMS is required ahead of the event

Resource page with information about Veteran Affairs Mental & Behavioral Health Services will be available

10:00 break

10:15-11:45 VA Multidisciplinary provider panel\*

II:45-I2:00 Break

12:00-1:30 Veterans' Discussion Panel registration

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# **Fayetteville Military Connection Event**

- 4<sup>th</sup> Annual Community Connection for Suicide Prevention
- Event for Service Members,
   Veterans, and their families
   includes dinner and speakers
- September 13, 2024
  - 4:30-8:00 PM
- RSVP by 9/9 to Kendra Danzer
  - kendra.danzer@va.gov



# **Youth Mental Health First Aid Training**

- Hosted by Cohen Clinic of Fayetteville
- Offered at no charge to participants
- September 20<sup>th</sup>
  - 8 am 5 pm in Fayetteville
- For more info:
  - form.jotform.com/233305012356 141
  - Or email Sharjuan Burgos: sharjuan.burgos@centerstone.or





#### YOUTH MENTAL HEALTH FIRST AID TRAINING

Youth Mental Health First Aid is designed to teach parents, family members, caregivers, teachers, school staff, peers, neighbors, health and human services workers, and other caring citizens how to help an adolescent (age 12-18) who is experiencing a mental health or addictions challenge or is in crisis. The course introduces common mental health challenges for youth, reviews typical adolescent development, and teaches a 5-step action plan for how to help young people in both crisis and non crisis situations. Topics covered include anxiety, depression, substance use, disorders in which psychosis may occur, disruptive behavior disorders (including AD/HD), and eating disorders.

This class is sponsored by the Steven A. Cohen Military Family Clinic at Centerstone's SAMHSA LGBTQI+ Family Support Program Grant and is offered at no charge to participants. Space is limited and registration is required.

This class is for adults only



8:00am - 5:00pm ET

Steven A Cohen Military Family Clinic at Centerstone 3505 Village Drive, Fayetteville, NC, 28304



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The project described was supported by Grant Number 1H79FG001252-01 from SAMHSA LGBTQH Family Support Program. Its contents are solely the responsibility of the authors

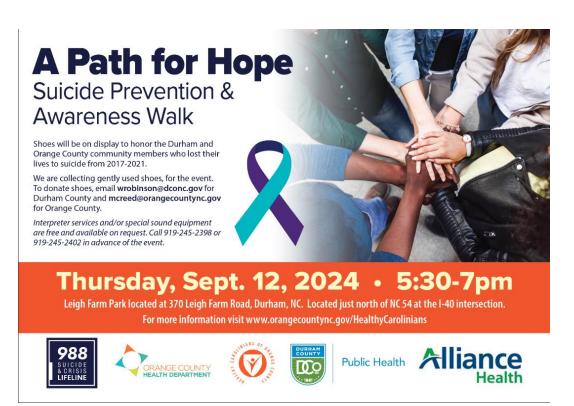
Scan QR code or visit:





## **Suicide Prevention & Awareness Walk**

- Orange County Health Department & Durham County Department of Public Health are hosting an event together
- Sept. 12, 2024 5:30-7pm
- Leigh Farm Park,
   Durham



# **Firearm Safety Team Training**

- Hosted by Durham County Department of Public Health
- Offered at no charge to participants
- Sessions are Oct. 9, 2024-Jan. 8, 2025
- Scan the QR Code for application and information.



# Suicide Prevention Trainings by NC Agromedicine Institute

- Contact McKayla Robinette for more information
  - robinettem23@ecu.edu

#### **QPR**

- September 18th, 9-10:30 am virtual
- October 16th, 9-10:30 am virtual

#### **safeTALK**

 September 26th, 8:30 am - 12:30 pm in Greenville, NC

#### **CALM**

- September 11th, 9-10:30 am virtual
- October 9th, 9-10:30 am virtual

#### **ASIST**

 October 29th and October 30th, 8:30 am to 4:30 pm in Greenville, NC

## AFSP Out of the Darkness Walks

 American Foundation for Suicide Prevention community walks to raise awareness for suicide prevention

Date	Event
09/28/2024	<u>Central Carolina Walk, Ting Park - Holly Springs, NC</u>
09/29/2024	<u>Central Piedmont Walk, Statesville High School- 474 N Center St - Statesville, NC</u>
10/06/2024	<u>Greenville NC Walk, Greenville Town Common-105 East First St - Greenville, NC</u>
10/12/2024	<u>Triad Area Walk, Triad Park - Kernersville, NC</u>
10/26/2024	Goldsboro Area Walk, Herman Park - Goldsboro, NC
10/27/2024	Western North Carolina Walk, Warren Wilson College - Swannanoa, NC
11/02/2024	<u>Charlotte Metro Walk, TBD - Charlotte, NC</u>
11/03/2024	Wilmington Area Walk, New Hanover High School - Wilmington, NC

# Brittany Jones MA, LCAS, CCS, CD(DONA), 988 Grant Lead

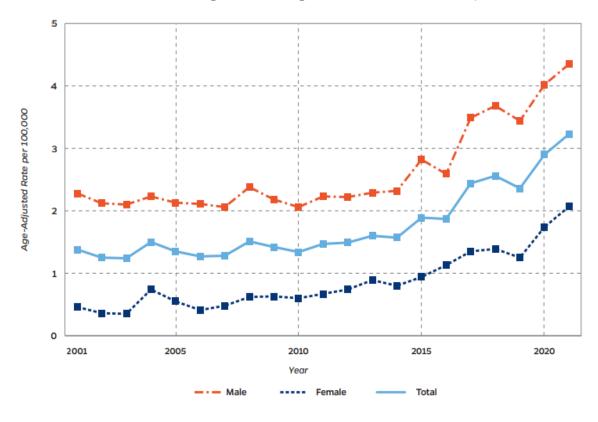


- Division of Mental Health
   Developmental Disability and
   Substance Use Services
- •NCDHHS since 2022
- Brittany.T.Jones@dhhs.nc.gov

# Black Youth Suicide

- The suicide rates among black youth are rapidly increasing.
- North Carolina recently participated in SAMHSA's Black Youth Suicide Policy Academy where the NC Team collaborated with SAMHSA and SMEs to develop a new 5year suicide prevention state action plan for black youth.

FIGURE 1: Suicide Deaths Among Black Youth Ages 0-19 in the United States by Sex, 2001-2021



# North Carolina Black Youth Suicide Prevention Community of Practice and Education (COPE)

- Virtual listening session on Thursday, October 10, 2024, from 12:00 1:00pm.
- Members of the public can sign up for a three-minute time slot to offer recommendations related to statewide Black youth suicide prevention planning.
   Once individuals sign up, they will receive a link to log on and to participate in the session.
- Members of the public can also make their voices heard by submitting written comments.

# Q&A



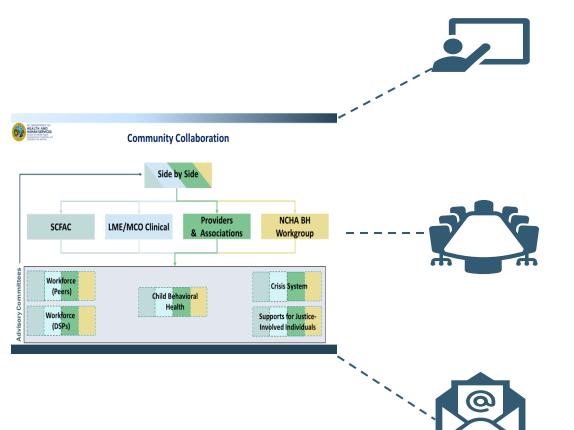


Questions and feedback are welcome at <a href="mailto:BHIDD.HelpCenter@dhhs.nc.gov">BHIDD.HelpCenter@dhhs.nc.gov</a>.

The recording and presentation slides for this webinar will be posted to the <u>Community</u>
<u>Engagement & Training</u> webpage.



# **Stay Connected with DMHDDSUS**



Join our Side by Side Webinars



Join our Advisory Committees





