

# Nambari ya Simu ya Usaidizi ya North Carolina ya Watoto na Vijana wenye Mahitaji ya Huduma Maalum ya Kimatibabu



Simu ya Usaidizi ni huduma ya bure ambayo hutoa taarifa na rufaa kwa walezi na wataalamu wanaofanya kazi na watoto na vijana wanaokabiliwa na changamoto za afya. Changamoto hizi zinaweza kujumuisha hali sugu ya kimwili, maendeleo, hali ya kihisia.

**1-800-737-3028**

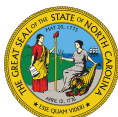
**CYSHCN.Helpline@dhhs.nc.gov**

**\*Huduma za utafsiri zinapatikana\***

Tunatoa muunganisho na rufaa kwa:

- **Programu za Jimbo na Serikali:** Ufikiaji wa huduma, lkiwa ni pamoja na NC Medicaid Waivers.
- **Programu za Jamii na Mitaa:** Kambi za mahitaji maalum, vikundi vya usaidizi wa wazazi, na simu zingine za usaidizi bila malipo.
- **Vyanzo vya Fedha:** Msaada wa kusaidia kulipia dawa, tiba, vifaa / zana, vifaa vya kusaidia, marekebisho ya nyumbani / gari, makazi, huduma, chakula, na zaidi.
- **Ufikiaji wa Huduma za Afya:** Ikiwa ni pamoja na watoa huduma za msingi, meno, na huduma maalum.
- **Bima ya Afya:** Kujiandikisha katika NC Medicaid, afya ya kibinafsi, au Bima ya kujinunuliwa kwa soko.
- **Maelezo ya Uhamisho:** Kupata huduma wakati wa kuhamia au wakati uko North Carolina.
- **Rasilimali ya Elimu:** Uhusiano na msaada unaohusiana na shule.
- **Mabadiliko:** Mwongozo wakati wa mabadiliko katika huduma ikiwa ni pamoja na huduma za afya, ulezi na njia mbadala za walezi.

\* Kumbuka, Simu ya Usaidizi iko hapa kusaidia familia na kuhakikisha kuwa watoto na vijana wenye mahitaji maalum ya huduma ya afya wanapata msaada wanaohitaji.



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**  
Division of Child and Family Well-Being

Idara ya Afya na Huduma za Kibinadamu ya NC (NC Department of Health and Human Services) • Kitengo cha Ustawi wa Watoto na Familia • Kitengo cha Afya ya Mtoto kwa Ujumla • [www.ncdhhs.gov](http://www.ncdhhs.gov) • NCDHHS ni mwajiri au mtoa huduma anayetoa fursa sawa kwa wote. • 5/24

# North Carolina Help Line for Children & Youth with Special Health Care Needs



The Help Line is a free service that provides information and referrals for caregivers and professionals who work with children and youth facing health challenges. These challenges may include chronic physical, developmental, behavioral, or emotional conditions.

**1-800-737-3028**

**[CYSHCN.Helpline@dhhs.nc.gov](mailto:CYSHCN.Helpline@dhhs.nc.gov)**

**\*Interpretation services are available\***

We provide linkages and referrals to:

- **State and Government Programs:** Access to services, including NC Medicaid Waivers.
- **Community and Local Programs:** Special needs camps, parent support groups, and other toll-free help lines.
- **Funding Sources:** Assistance to help pay for medications, therapies, equipment/supplies, adaptive devices, home/vehicle modifications, housing, utilities, food, and more.
- **Health Care Access:** Including primary, dental, and specialty care providers.
- **Health Insurance:** Enrollment in NC Medicaid, private health insurance, or marketplace coverage.
- **Relocation Information:** Finding services when moving to or within North Carolina.
- **Educational Resources:** Connections to school-related supports.
- **Transitions:** Guidance during changes in care including healthcare, guardianship and alternatives to guardianship.

**\* Remember, the Help Line is here to support families and ensure that children and youth with special health care needs receive the assistance they require.**



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