



NC Department of Health and Human Services
NC Division of Services for the Deaf and Hard of Hearing

DSDHH Temporary Loan Service- Hearing Aid Redistribution

February 2021

Overview of Temporary Loan Service - Hearing Aid Redistribution

Provide previously used behind-the-ear hearing aids that are:

- Thoroughly cleaned and sanitized using UV
- Checked by audiologist to ensure full functionality
- Fill in the gaps of the current service delivery systems



Who Could Apply?

- **NC residents who**
 - Have hearing loss or tinnitus
 - Need a hearing aid to assist with hearing on the phone or hearing the phone ring
 - Need a second hearing aid and have received one from another source, such as DSDHH Equipment Distribution Service
 - Can pay for the fitting costs
 - Qualified applicants **MUST** be willing to find and **PAY** a hearing aid professional to fit the hearing aid



What to Expect During the Application Process

- Talk with Hard of Hearing Services Specialist at a [NC DSDHH Regional Center](#) to discuss whether hearing aid redistribution is right for them
- Submit an application, proof of NC residency, and the hearing aid request form from their chosen hearing aid professional
- Once approved, the hearing aid will be shipped directly to the hearing aid professional