

Specifications for Behavioral Health I/DD Tailored Plan Quality and Performance Measures: Transitions to Community Living

Refer to the [NC Medicaid Quality Management and Improvement webpage](#) to access the current Medicaid Manage Care Quality Measurement Technical Specifications Manual.

The Transition to Community living quality measures below may be calculated by the Department as described in the technical specifications in this document using administrative data entered by the BH I/DD Tailored Plan in the Department’s Transitions to Community Living (TCL) and related databases.

The measures will be reviewed and updated annually. The Department will monitor TCL measures that are not included in the tables below and may elect to report performance on these measures or engage with BH I/DD Tailored Plans around these performance measures.

Combined Survey Measures and General Measures for Medicaid and State-funded Services

Measures 1-3 below refer to Behavioral Health I/DD Tailored Plan Contract Section VII. Attachment E.2. Table 3.

Ref #	Measure	Steward	Measurement Period	Report Due
1.	Net Increase in Members Served in TCL Supportive Housing	NC DHHS	Quarterly a. July – September b. October – December c. January – March d. April – June	a. February 15 b. May 15 c. August 15 d. November 15
2.	Members Served in TCL Supportive Housing	NC DHHS	Quarterly a. July – September b. October – December c. January – March d. April – June	a. February 15 b. May 15 c. August 15 d. November 15
3.	TCL Supportive Housing Retention	NC DHHS	Quarterly a. July – September b. October – December c. January – March d. April – June	a. February 15 b. May 15 c. August 15 d. November 15

1. Net Increase in Members Served in TCL Supportive Housing

Descriptive Information

Measure Type

Process

NQF Number and Measure Steward

NQF# N/A, Measure Steward: DHHS

Brief Description of Measure

Percentage met of the target net increase in the number of individuals in TCL supportive housing.

Numerator Statement

Net increase in the number of members in TCL supportive housing on the last day of the measurement period compared to the last day of the previous SFY.

Denominator Statement

DHHS-assigned target net increase in members in TCL supportive housing. The denominator increases cumulatively each quarter by one-fourth of the annual target net increase.

Denominator Exclusions

None

2. Members Served in TCL Supportive Housing

Descriptive Information

Measure Type

Process

NQF Number and Measure Steward

NQF# N/A, Measure Steward: DHHS

Brief Description of Measure

Percentage met of the target total number of individuals in TCL supportive housing.

Numerator Statement

Number of members in TCL supportive housing on the last day of the measurement period.

Denominator Statement

DHHS-assigned target number of members in TCL supportive housing. The denominator increases cumulatively each quarter by one-fourth of the annual target net increase over the number in TCL supportive housing on the last day of the previous SFY.

Denominator Exclusions

None

3. TCL Supportive Housing Retention

Descriptive Information

Measure Type

Outcome

NQF Number and Measure Steward

NQF# N/A, Measure Steward: DHHS

Brief Description of Measure

Percentage of individuals who retain TCL supportive housing.

Numerator Statement

Number of members in TCL supportive housing at the end of the measurement period.

Denominator Statement

Number of members in TCL supportive housing at any time during the measurement period.

Denominator Exclusions

None

Performance Metrics, Service Level Agreements and Liquidated Damages for Medicaid and State-funded Services

Measure 10 below refers to Behavioral Health I/DD Tailored Plan Contract Section VII. Attachment P: Table 3.

No.	Measure	Performance Standard	Definition	Measurement Period	Liquidated Damage
10.	Net Increase in Members Served in TCL Supportive Housing	The BH I/DD Tailored Plan shall meet 100% of the DHHS-established annual target net increase in the number of individuals living in TCL supportive housing.	The percentage achieved of the annual target net increase in the number of individuals living in TCL supportive housing.	Annual	\$1,000 for each percentage point below the DHHS-established target net increase up to \$100,000 per year

Annual Net Increase in Members Served in TCL Supportive Housing

Descriptive Information

Measure Type

Process

NQF Number and Measure Steward

NQF# N/A, Measure Steward: DHHS

Brief Description of Measure

Percentage met of the annual target net increase in the number of individuals in TCL supportive housing.

Numerator Statement

Net increase in the number of members in TCL supportive housing on the last day of the measurement period compared to the last day of the previous SFY.

Denominator Statement

DHHS-assigned annual target net increase in members in TCL supportive housing.

Denominator Exclusions

None