



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

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LME-MCO Joint Communication Bulletin # J405

DATE: Dec. 3, 2021

TO: Local Management Entities-Managed Care Organizations (LME-MCOs)

FROM: Renee Rader, Assistant Director, Assistant Director for Policy and Programs, DMH/DD/SAS
Deb Goda, Associate Director, Behavioral Health and Intellectual and Developmental Disabilities, NC Medicaid

SUBJECT: Operational Guide for a Coordinated Response to a Sudden Closure of a Child Residential Care Facility - **Updated 12-15-21 to include link to online guide**

Effective Dec. 1, 2021, The Department will implement the *Operational Guide for a Coordinated Response to a Sudden Closure of a Child Residential Care Facility*.

Any emergency closure of a residential care or treatment facility that results in the displacement of residents requires prompt, appropriate and well-coordinated actions. Response Teams are activated only in the event of an emergency facility closure, when a license revocation is in effect, or other sudden closure. The roles and responsibilities of each Response Team member is detailed in this guide.

DHHS is committed to assisting local management entities/managed care organizations, provider agencies and other local partners in anticipating and preparing for those situations.

A copy of the *Operational Guide for a Coordinated Response to a Sudden Closure of a Child Residential Care Facility* can now be found on the NC DMH/DD/SAS website at:

<https://www.ncdhhs.gov/divisions/mental-health-developmental-disabilities-and-substance-abuse/policies-and-procedures>

If you have any questions, please contact Stacie Forrest at 984-236-5076 or stacie.forrest@dhhs.nc.gov.

Previous bulletins can be accessed at:

<https://www.ncdhhs.gov/divisions/mental-health-developmental-disabilities-and-substance-abuse/joint-communication-bulletins>

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