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December 2022 Outcomes

For more information, email Sam Hedrick: sam.hedrick@dhs.nc.gov

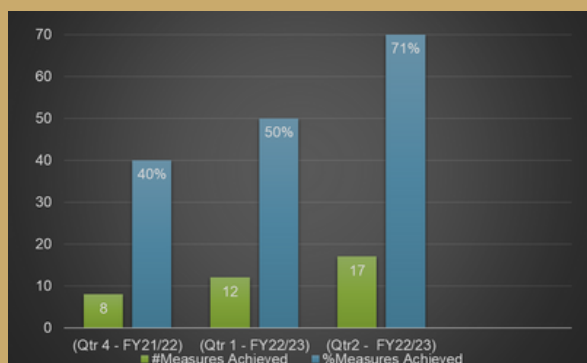
HOUSING

The FY22/23 Quarter 2 results of the TCL Incentive Plan are here!

We are pleased to announce that our progress continued with an impressive 71% of the overall measures achieved in Quarter 2! The MCOs' overall measures performance resulted in a notable average of achieving three out of the four defined measures.

A special recognition goes to Partners for accomplishing all four measures in Quarter 2! The significant actions they implemented to enhance their performance were realized in their results. Congratulations to Partners!

Overall, the MCOs have improved each quarter. We appreciate all the strides they have made to increase performance and look forward to their continued progress. Below is a table illustrating the improvements that each quarter. It displays the total number of measures achieved by all MCOs in the green and the total percentage of the measures achieved in the blue.



We are looking for an Olmstead Housing Director

Do you know anyone with extensive experience in housing for people with serious mental illness, intellectual/ developmental disabilities, and/ or homeless populations? Posting can be found at neogov at the link below:

<https://secure.neogov.com/insight/login.cfm> Requisition number: 22-16408



QUALITY ASSURANCE

The TCL Performance Data Dashboard developed and released by Mathematica in SFY 2022 is a crucial component of the State's TCL Quality Assurance and Performance Improvement System that brings together more than six years of data from diverse DHHS systems and sources into a single platform. The dashboard includes:

- Defined measures from a comprehensive set of 200
- Centralized monitoring of participant outcomes
- Program operations and performance,
- Settlement agreement requirements related to housing, diversion, in-reach, transition and discharge, services, community integration, and quality of life.

The dashboard consists of quarterly data refreshes and advanced features such as the option to view measures for population subsets. This new tool enhances the State's ability to detect changes in performance over time, identify differences in participant outcomes by region, and analyze and understand the impacts of TCL supports and services for the individuals we serve.

Person Centered Planning

- DMHDDSAS has developed a new guidance document for the Person-Centered Planning (PCP) process. This new guidance focuses on self-advocacy and the individual's desire for change and creates a new emphasis on self-determination and choice. As part of this initiative, we are offering free trainings on Person-Centered Planning that meet the requirements for service providers responsible for developing a PCP. Please use this link [Person-Centered Planning Training](#), to register for one of the upcoming training sessions.
- Our next step in this process is to develop a statewide implementation plan for the new PCP guidance. We are scheduling focus groups to help determine the next steps for implementation.
- The focus groups are for LME/MCO leaders responsible for utilization reviews and clinical monitoring of services.

- We currently have the following sessions scheduled:
- Wednesday, Feb 1st, 2023: 1:00 – 2:00
- Friday, Feb 3rd, 2023: 1:00 – 2:00

SERVICES

- Expanded ACT services through addition of 12 new ACT team serving (as of 12/2022) 5,400 individuals.
- Development of comprehensive Person Centered Planning Training for implementation January 2023

2022 TCL RELATED JCBs

- Dec. 13, 2022: [JCB #J440 Person-Centered Planning Training](#)
- Oct.12,2022: [JCB #J435 Transitions to Community Living \(TCL\) Employment Incentive Plan](#)
- Sept. 2, 2022: [JCB #J431 Update to Assertive Community Treatment \(ACT\) - Tool for Measurement of Assertive Community Treatment \(TMACT\) Fidelity Evaluations](#)
- August 26, 2022: [JCB #J430 Resuming of Provider Monitoring by LME-MCOs](#)
- July 22, 2022: [JCB #J426 Transitions to Community Living Eligibility for Individuals with Co-Occurring Neurocognitive and Acquired Brain Injury Diagnoses](#)
- June 3, 2022: [JCB J419 Transitions to Community Living Eligibility with Co-Occurring Diagnoses and Change in TCL Terminology](#)
- May 31, 2022: [JCB J418 Transitions to Community Living Successful Individual Placement and Support Enrollments](#)
- May 13, 2022: [JCB J415 Clarification of Transitions to Community Living In Reach Function](#)
- May 9, 2022: [JCB J414 Update on Resuming the Tool for Measurement of Assertive Community Treatment and Individual Placement and Support Fidelity Evaluations](#)

TCL NUMBERS

Total Housed as of December 31: 3234
December total slots requested: 40

- From ACHS: 12
- From State Hospitals (Pop 4): 10
- From Diversion (Pop 5): 18

